

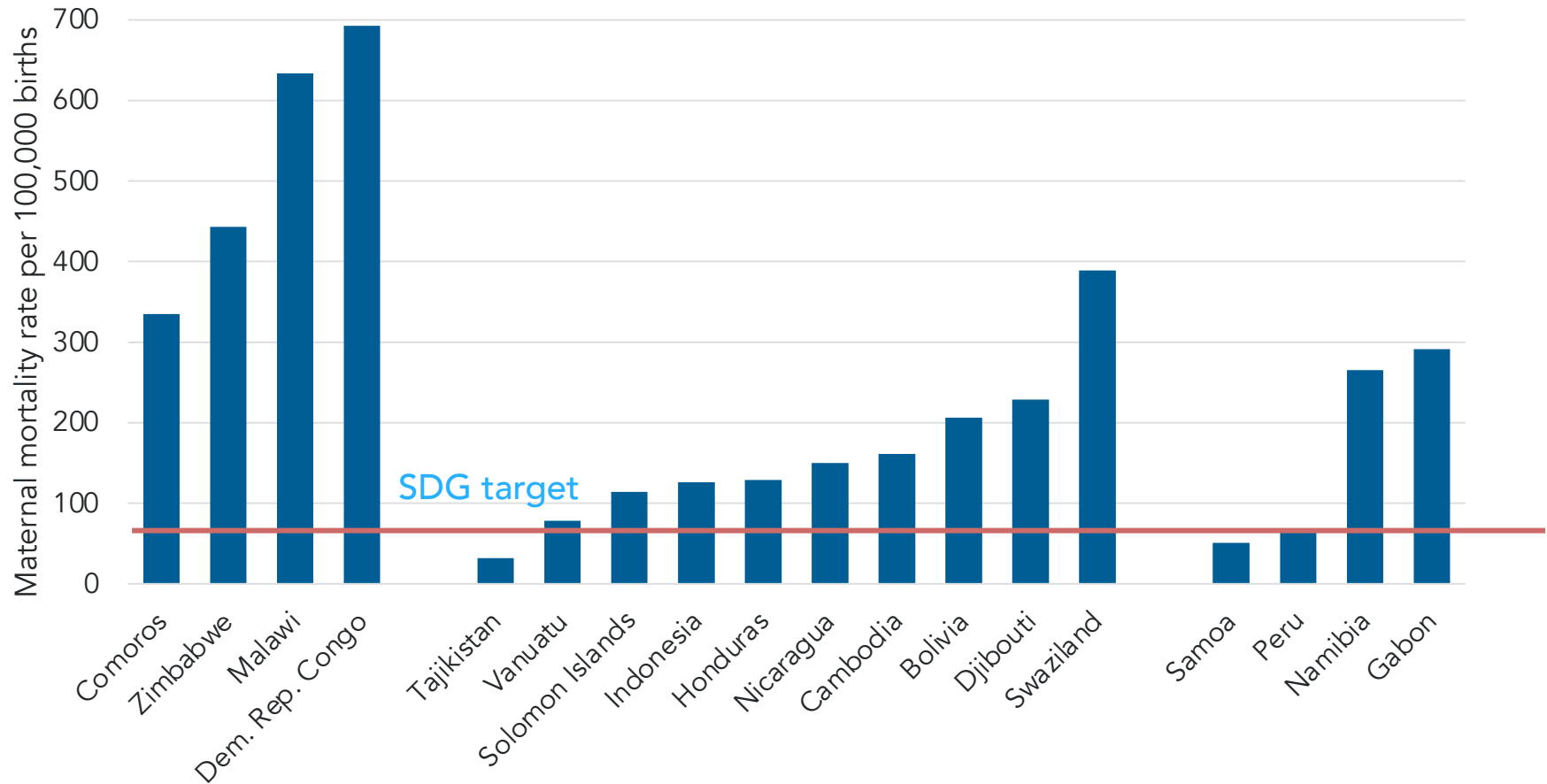
# Redesigning health systems to promote maternal and newborn survival

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Professor of Health systems

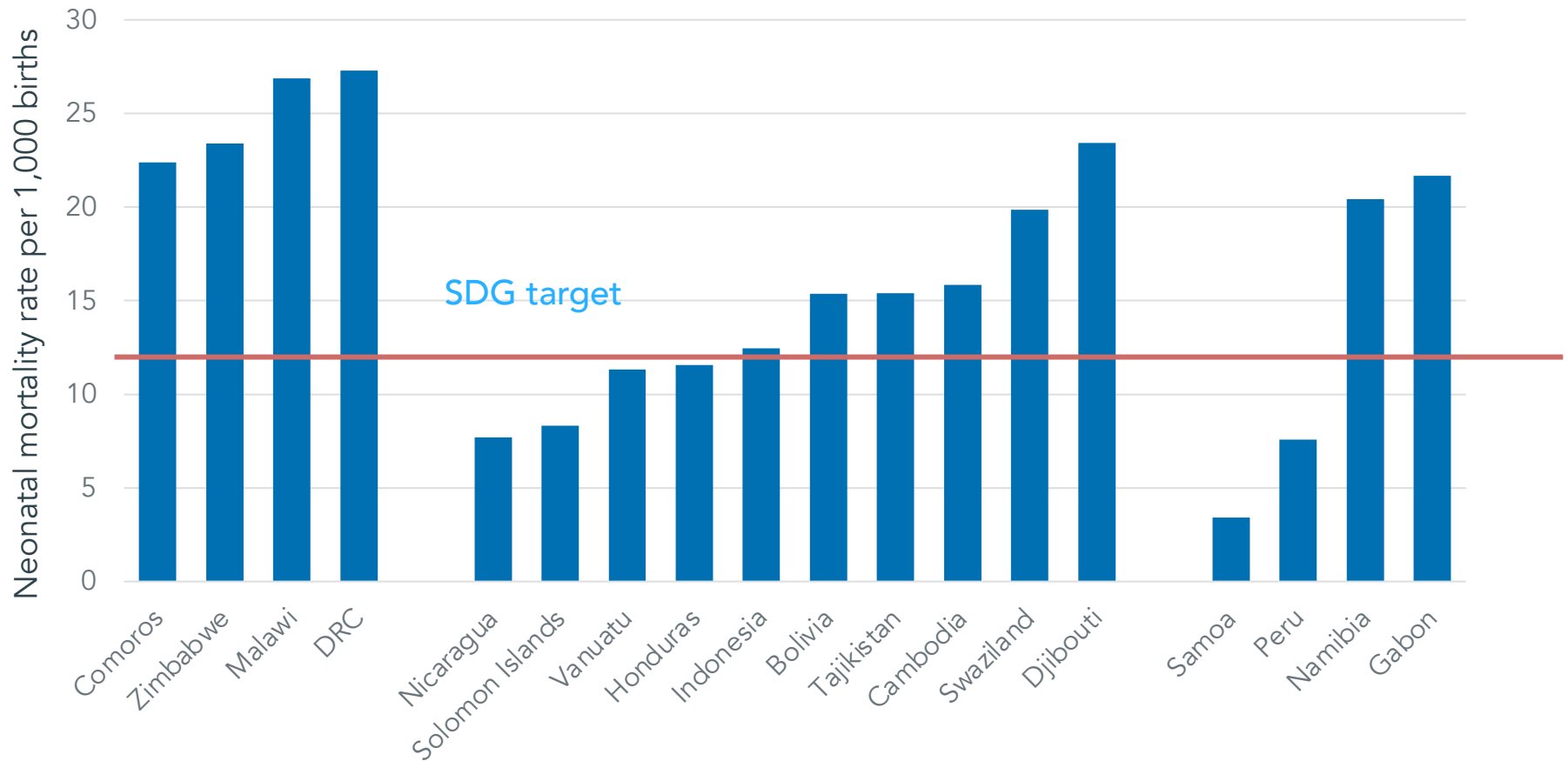
Harvard T.H. Chan School of Public Health

# 90% facility delivery $\neq$ maternal survival



Maternal mortality

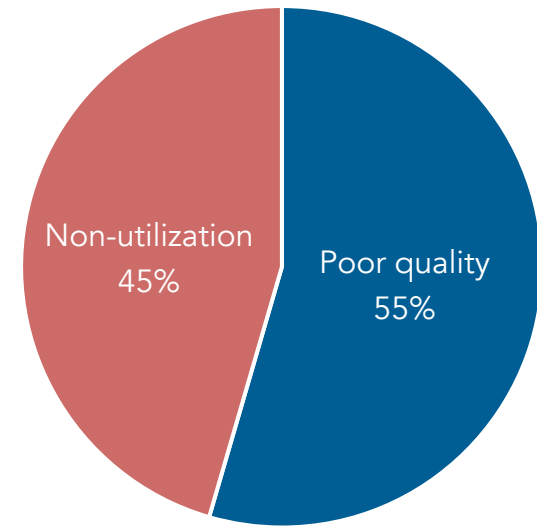
# or newborn survival



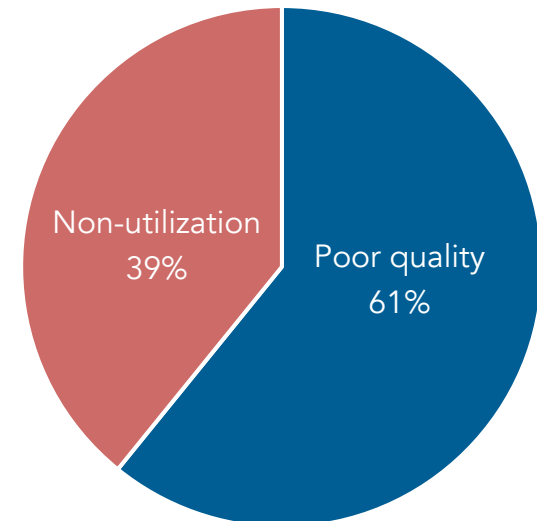
Newborn mortality

# Poor quality is major factor in deaths amenable to health care

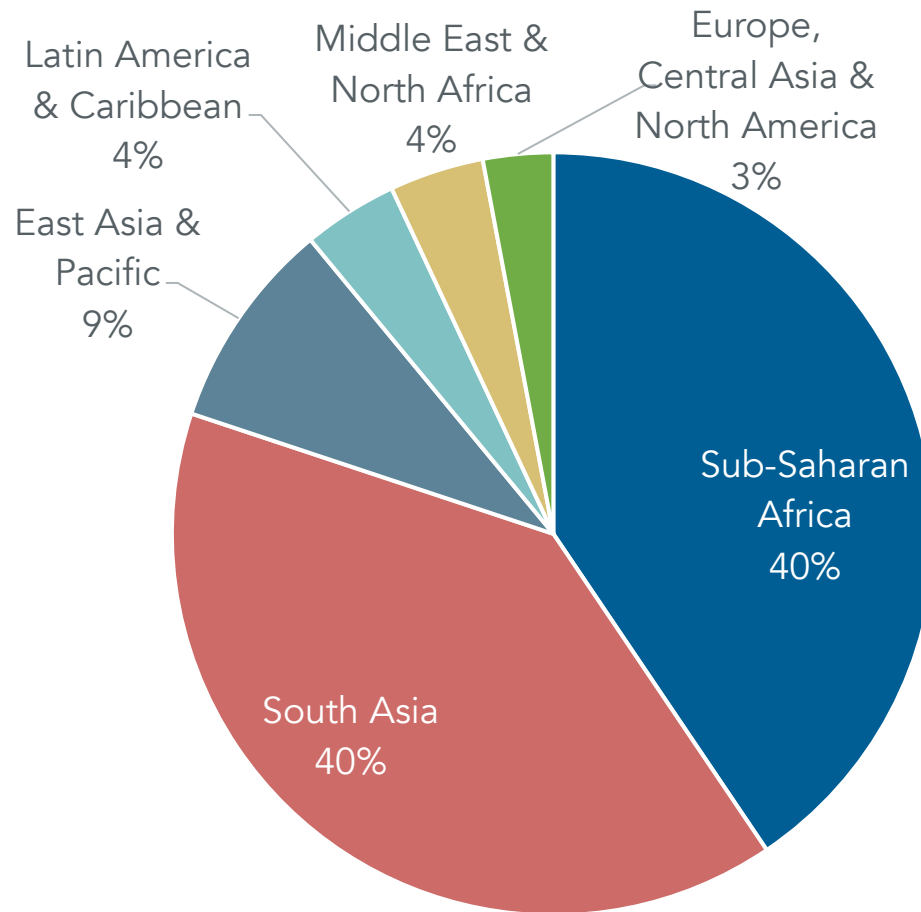
**103,908** amenable  
maternal deaths



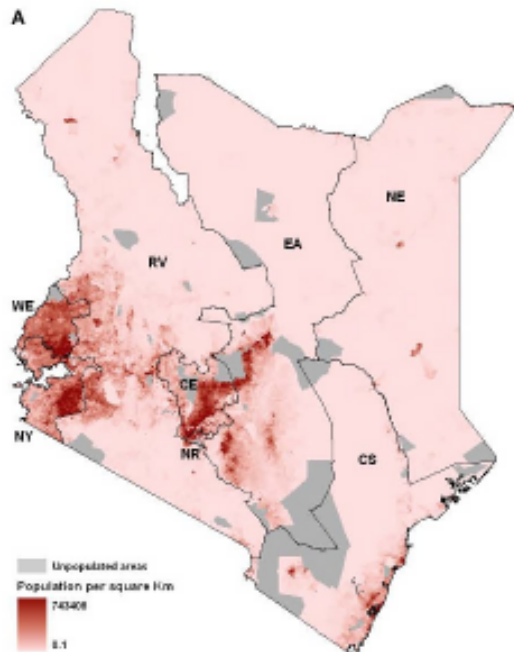
**1,080,817** amenable  
newborn deaths



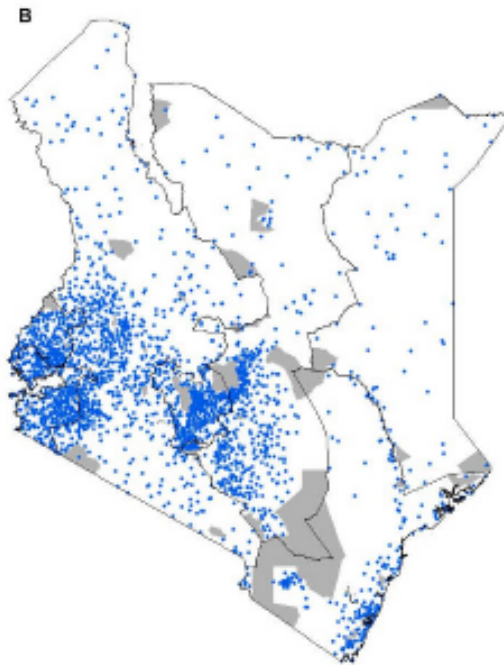
# Two regions contribute majority of global newborn deaths



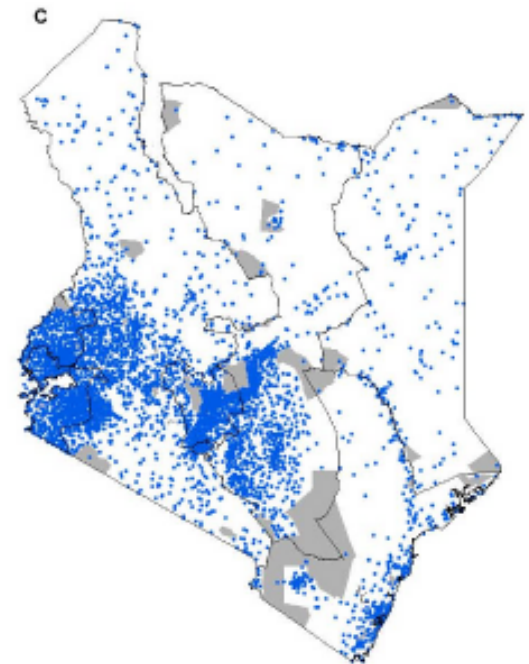
# But not because of shortage of clinics: Kenya built 1800 facilities in 5 years



Population density 2007

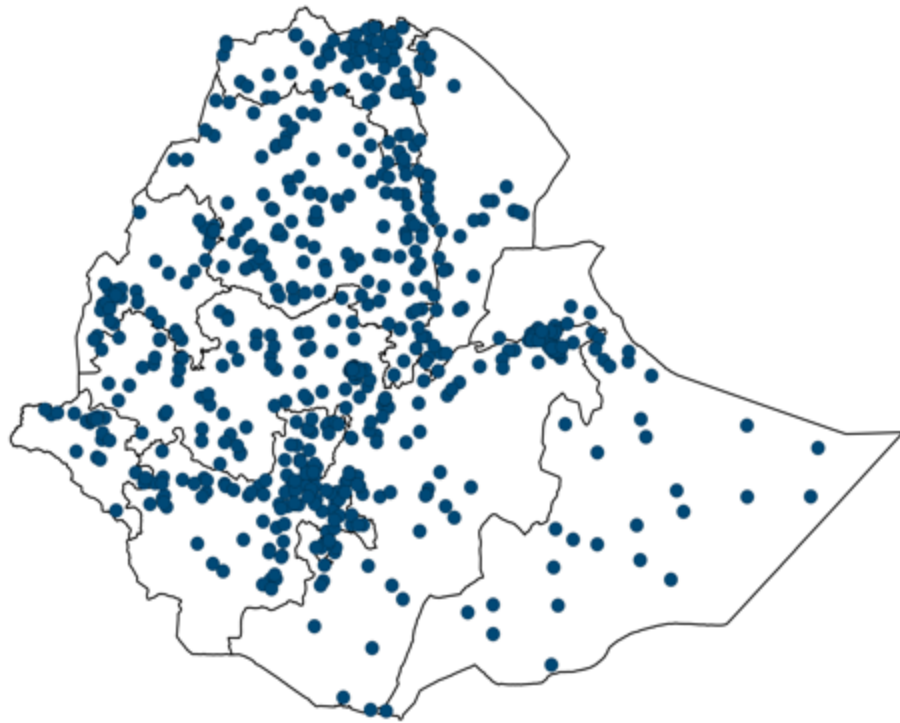


Health facilities 2003



Health facilities 2008

# Extensive facility networks in even the poorest countries

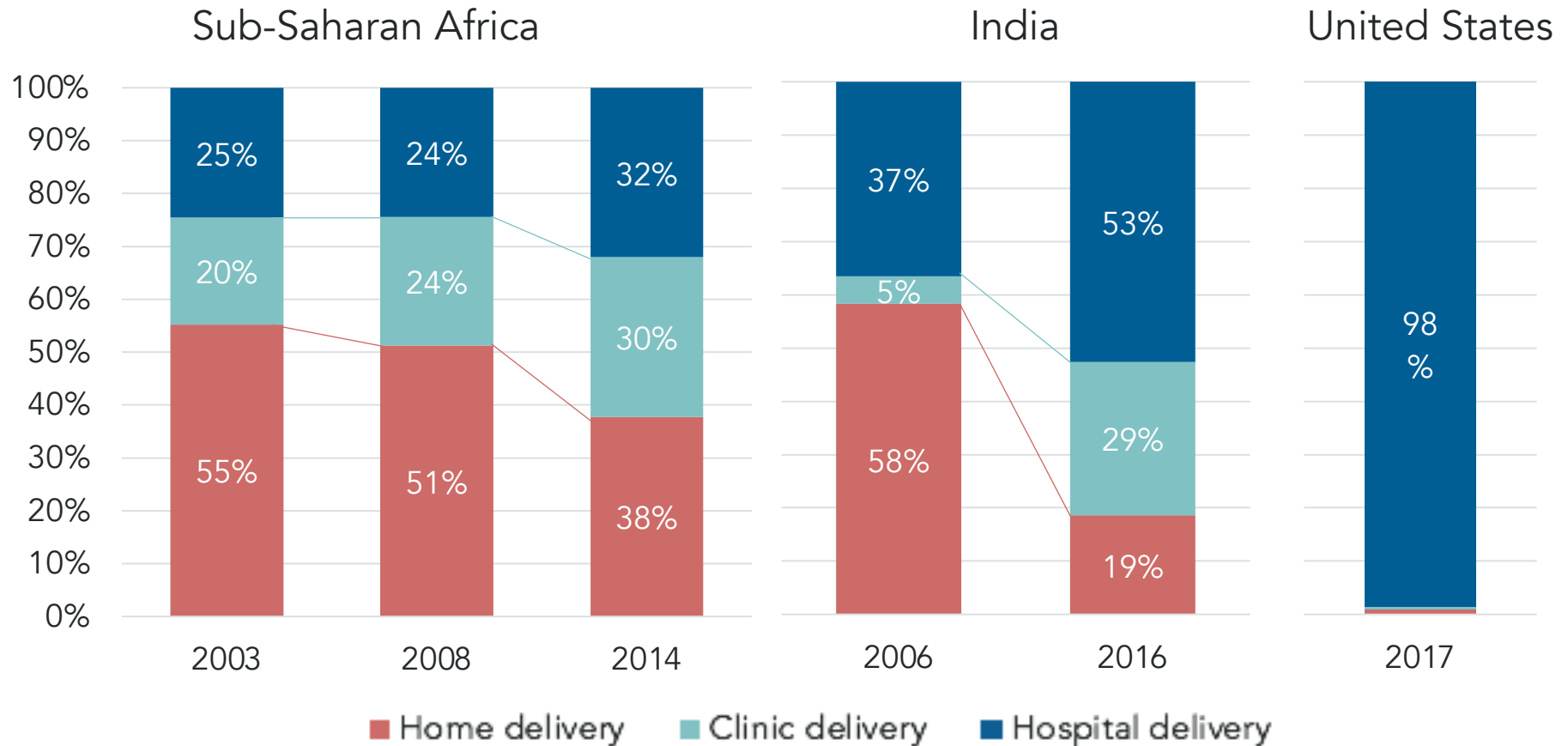


Ethiopia



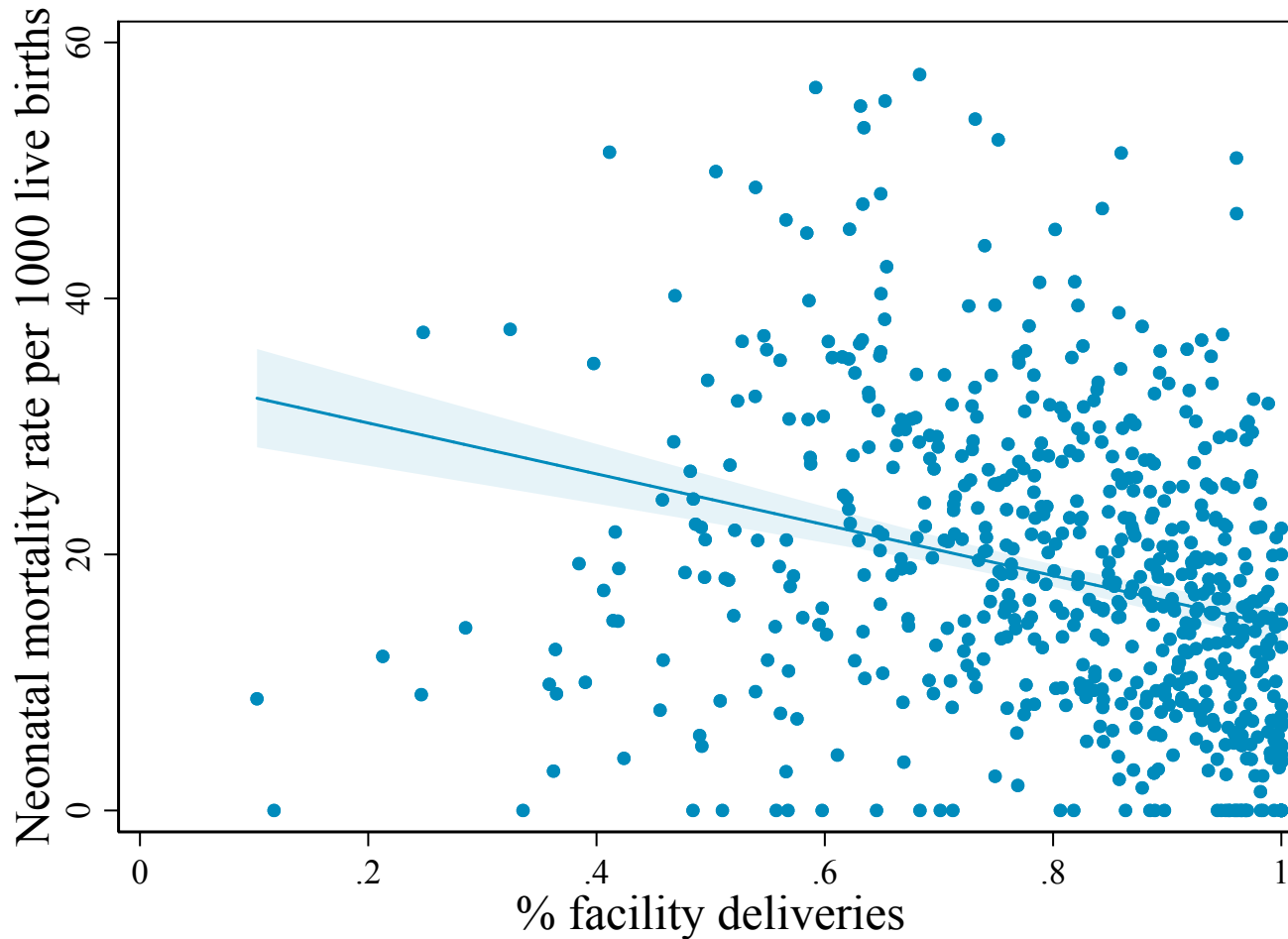
Haiti

# 1 in 3 babies born in primary care clinics in highest mortality regions

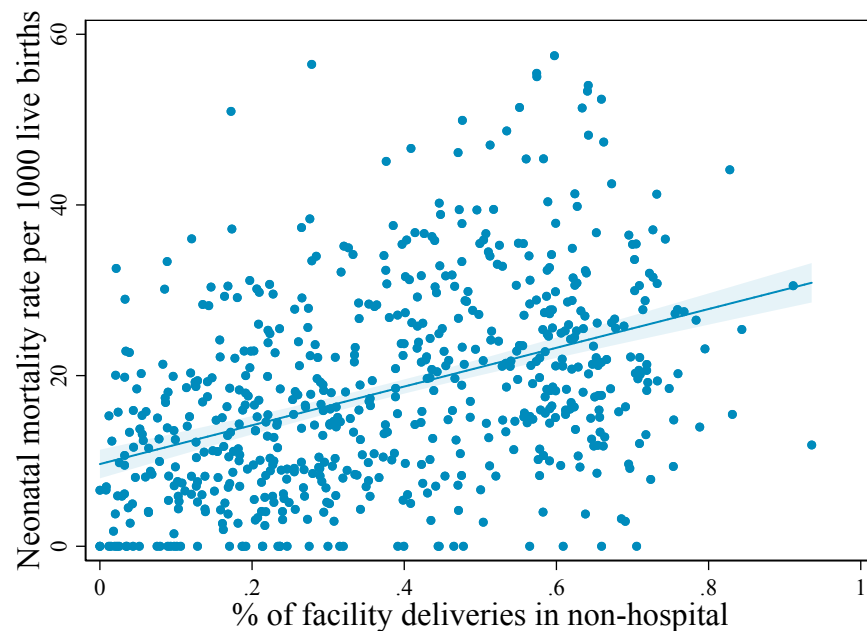
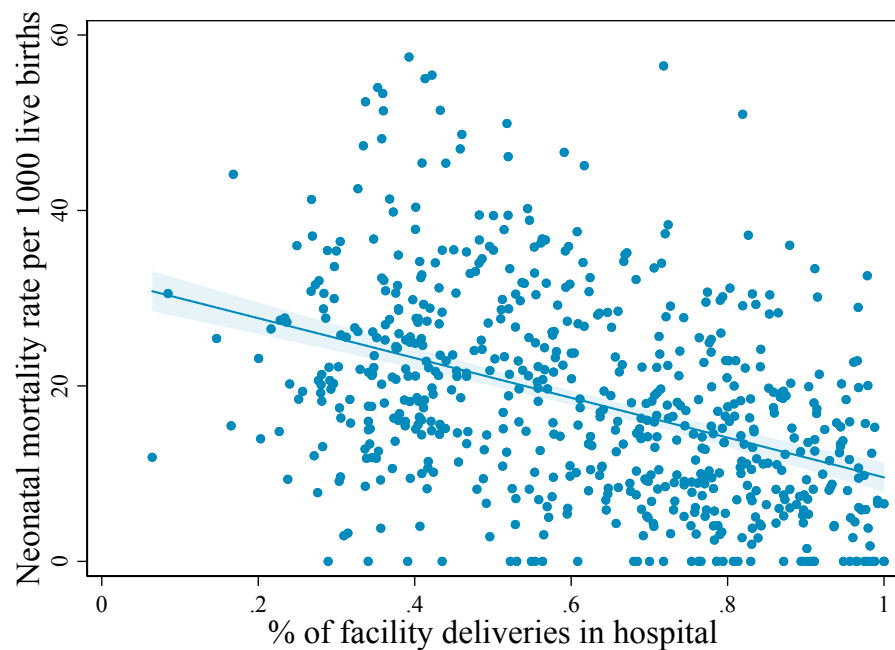




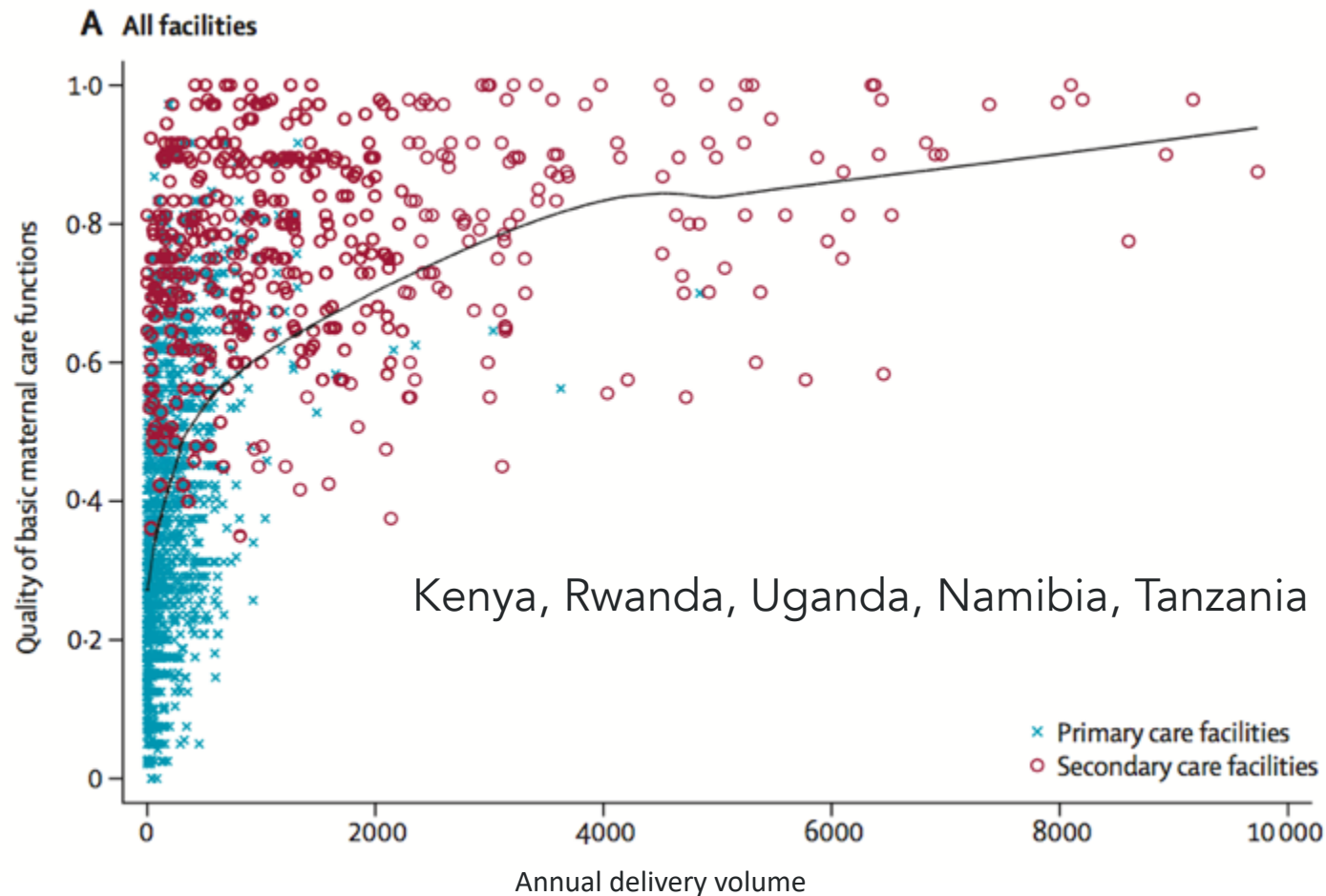
# On aggregate, facility delivery in India associated with lower newborn mortality



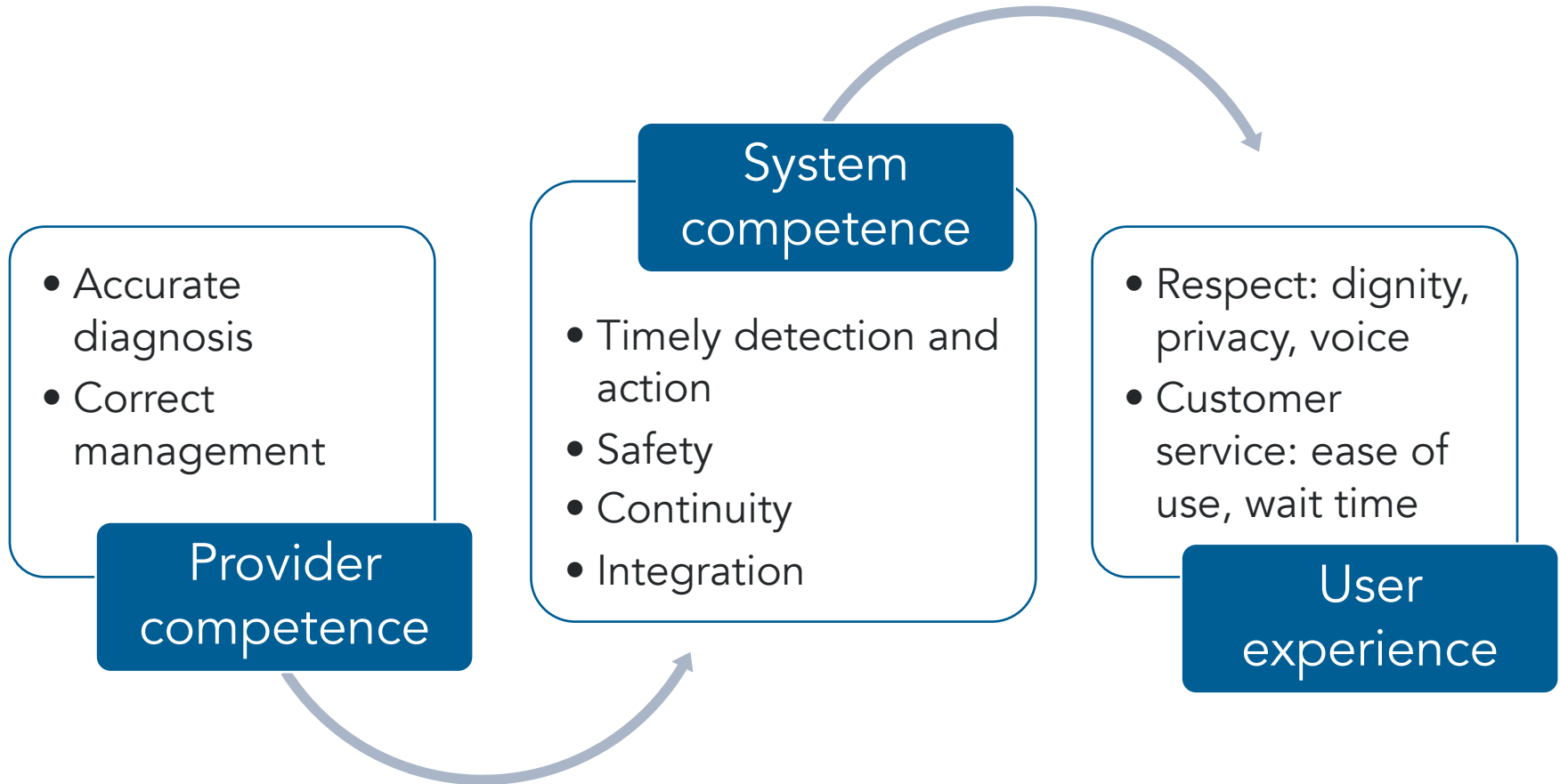
# But system models matters



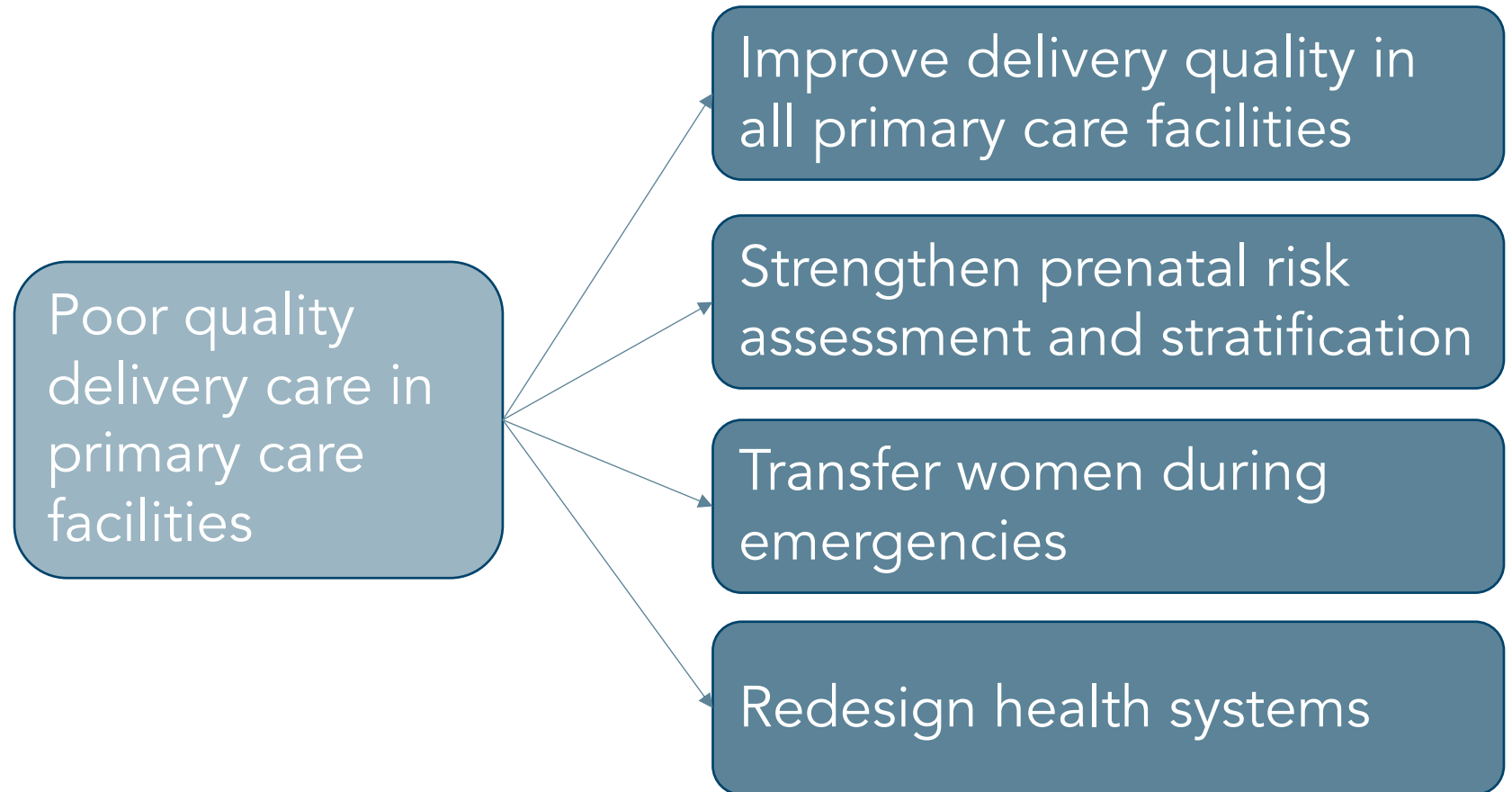
# Irrespective of volume, hospitals have much better basic maternal care quality



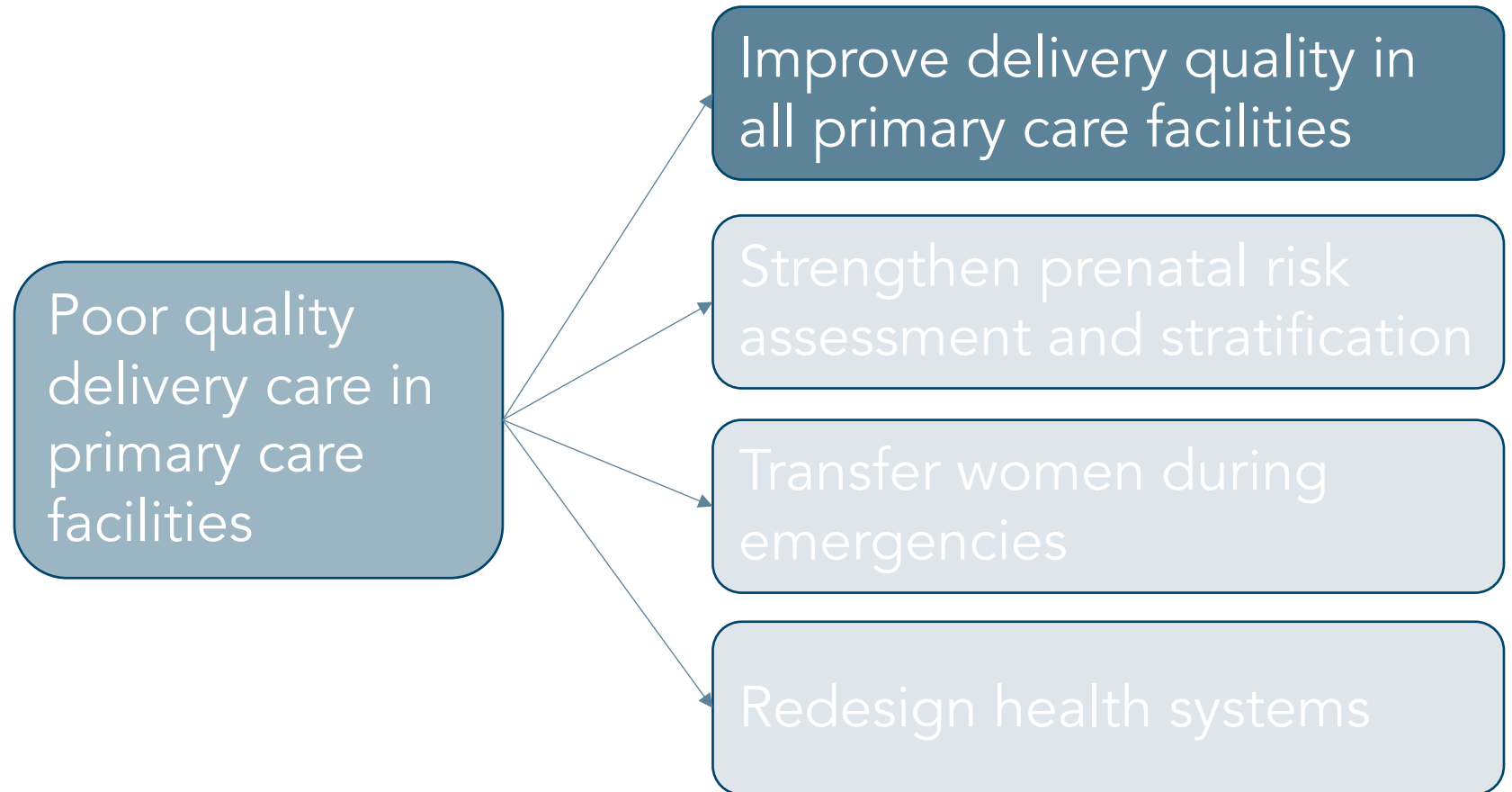
# What do we mean by quality?



# Solutions



# Solutions

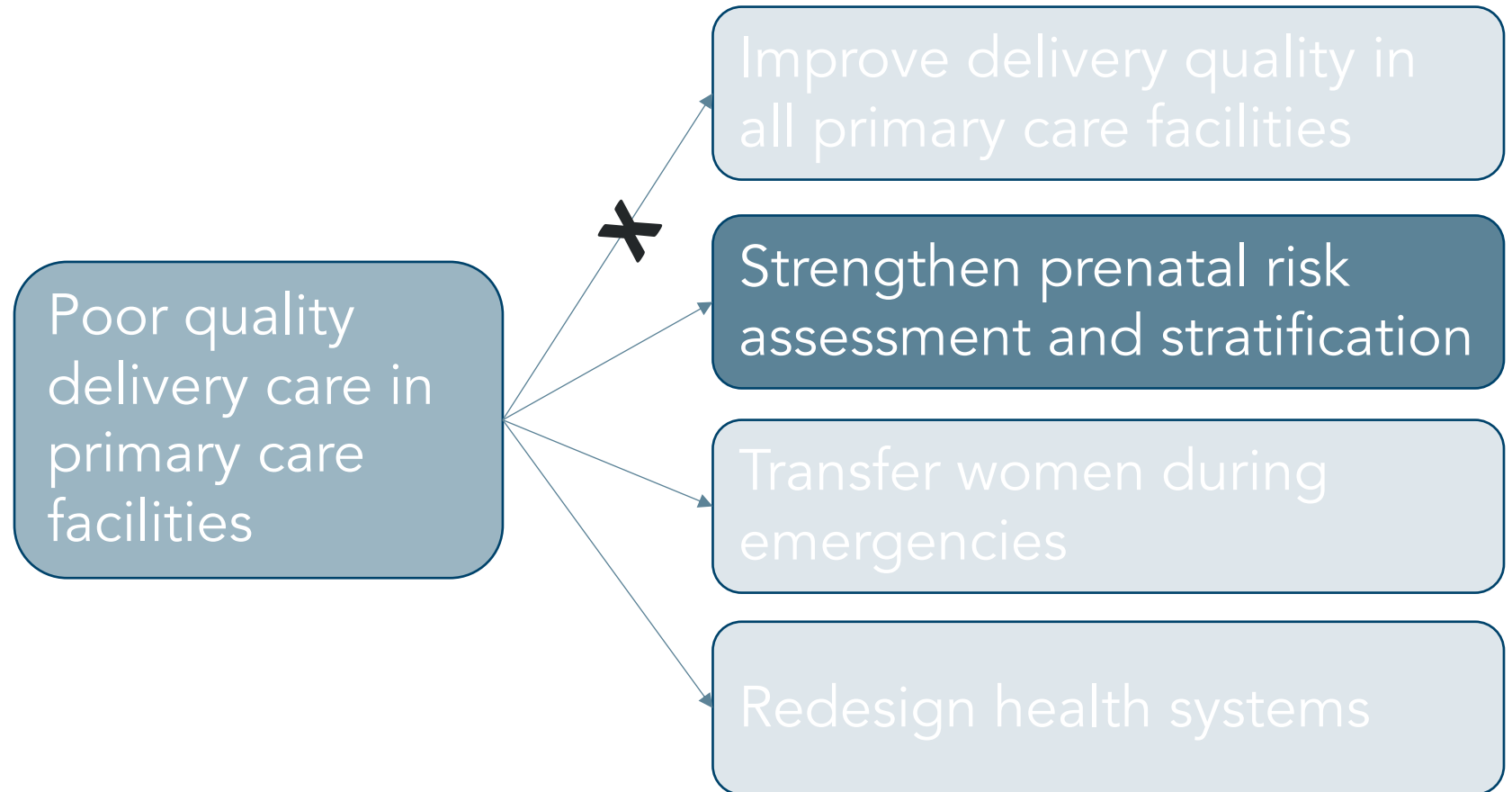


# Better Birth Study in India tried improving care in primary care clinics but found no difference in survival



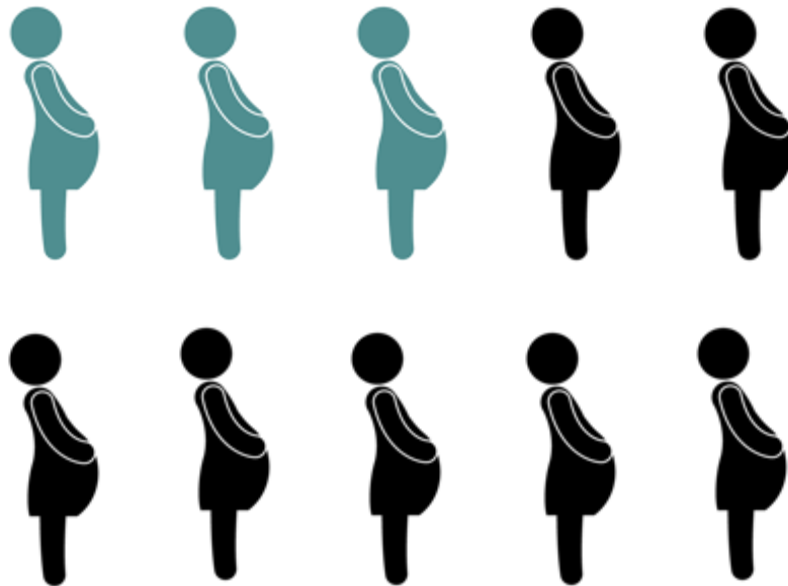
*"There was no significant difference in the composite primary outcome or in secondary maternal or perinatal adverse outcomes"*

# Solutions

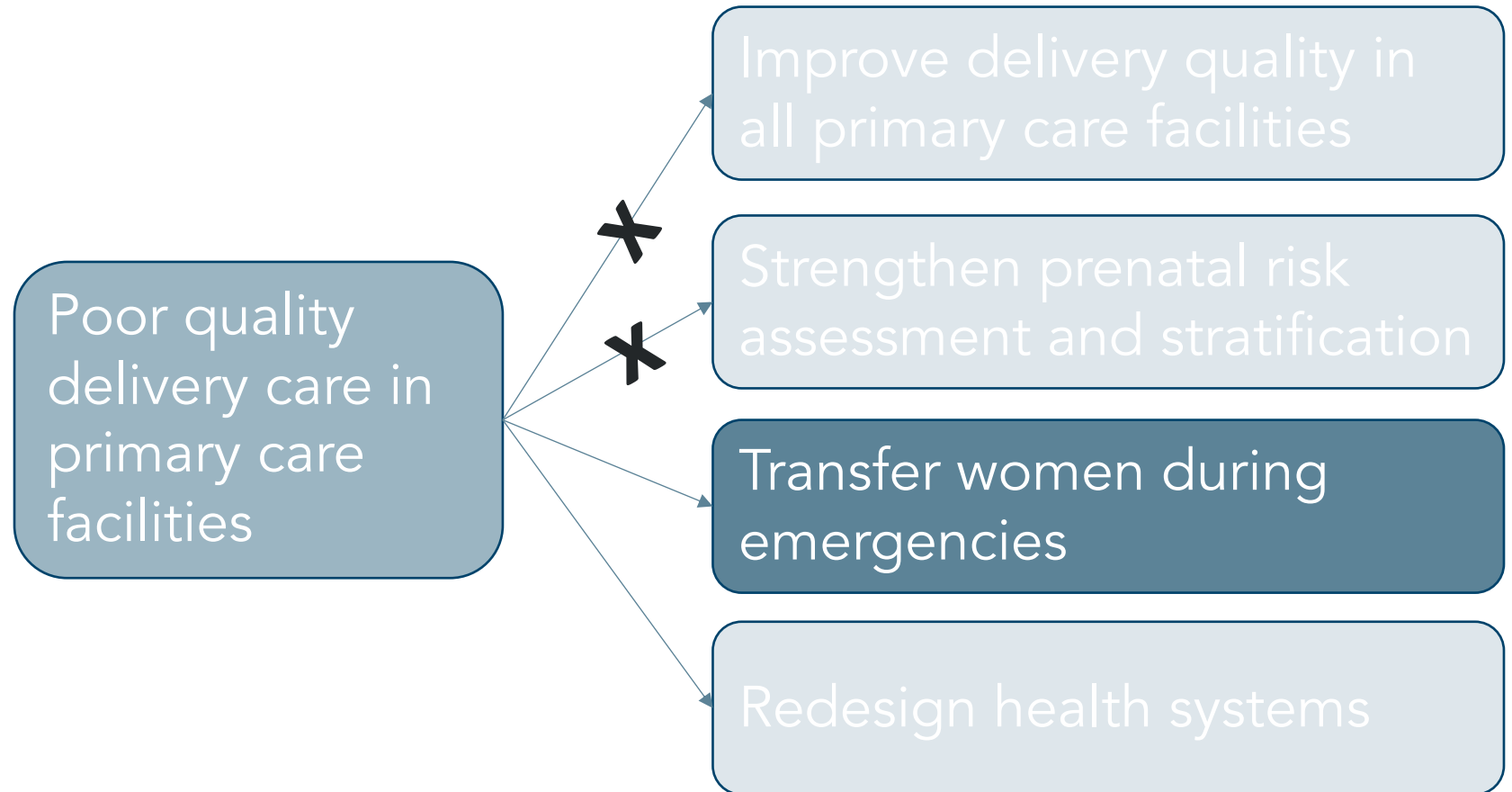




In US, 38% of women are judged to be low risk; of these 29% developed unexpected complications



# Solutions



# Referral is neither feasible nor clinically recommended

Across **5,627** primary care facilities providing deliveries in **10** LMICs...

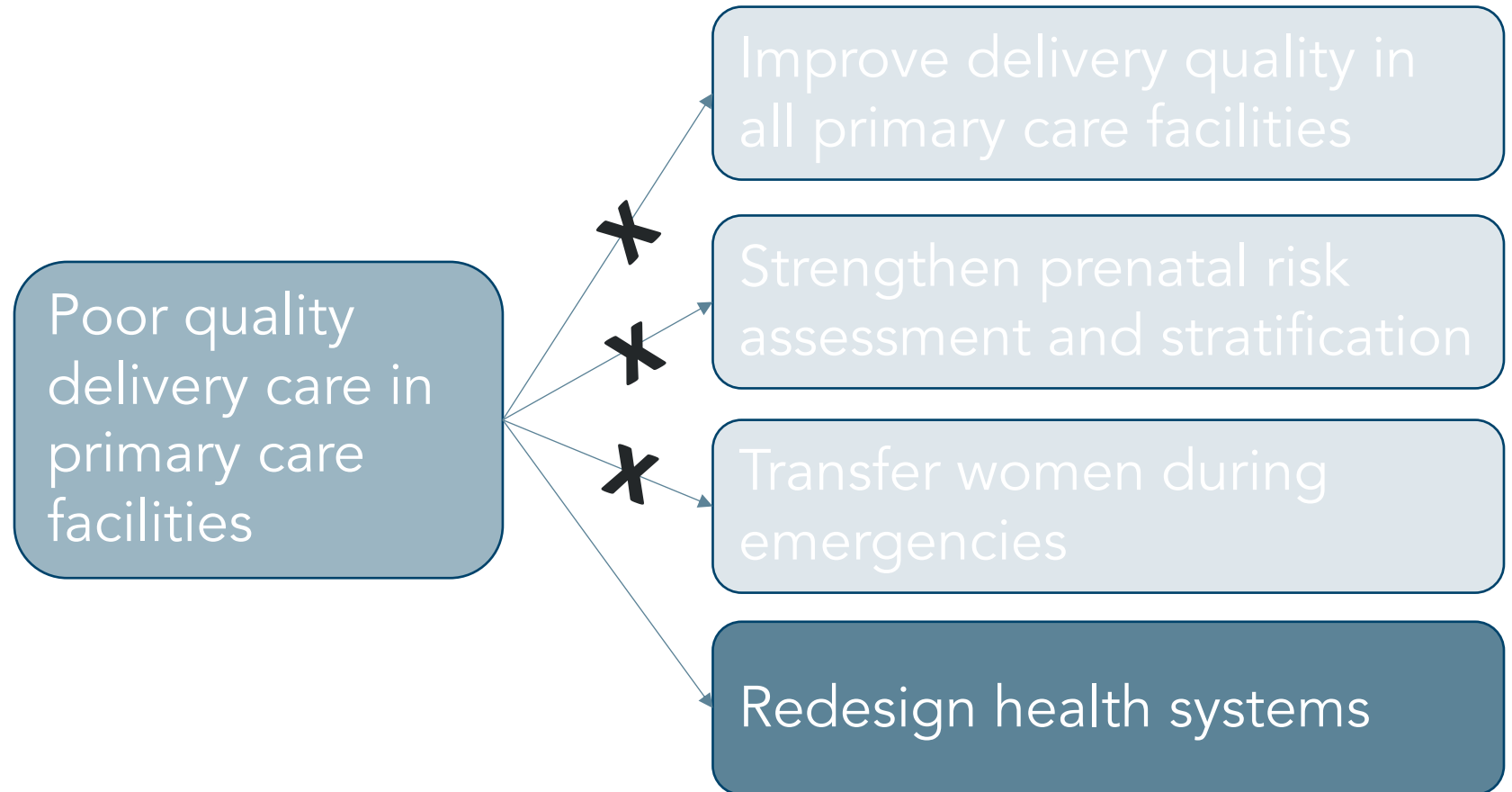


**14%** have a functional ambulance with fuel

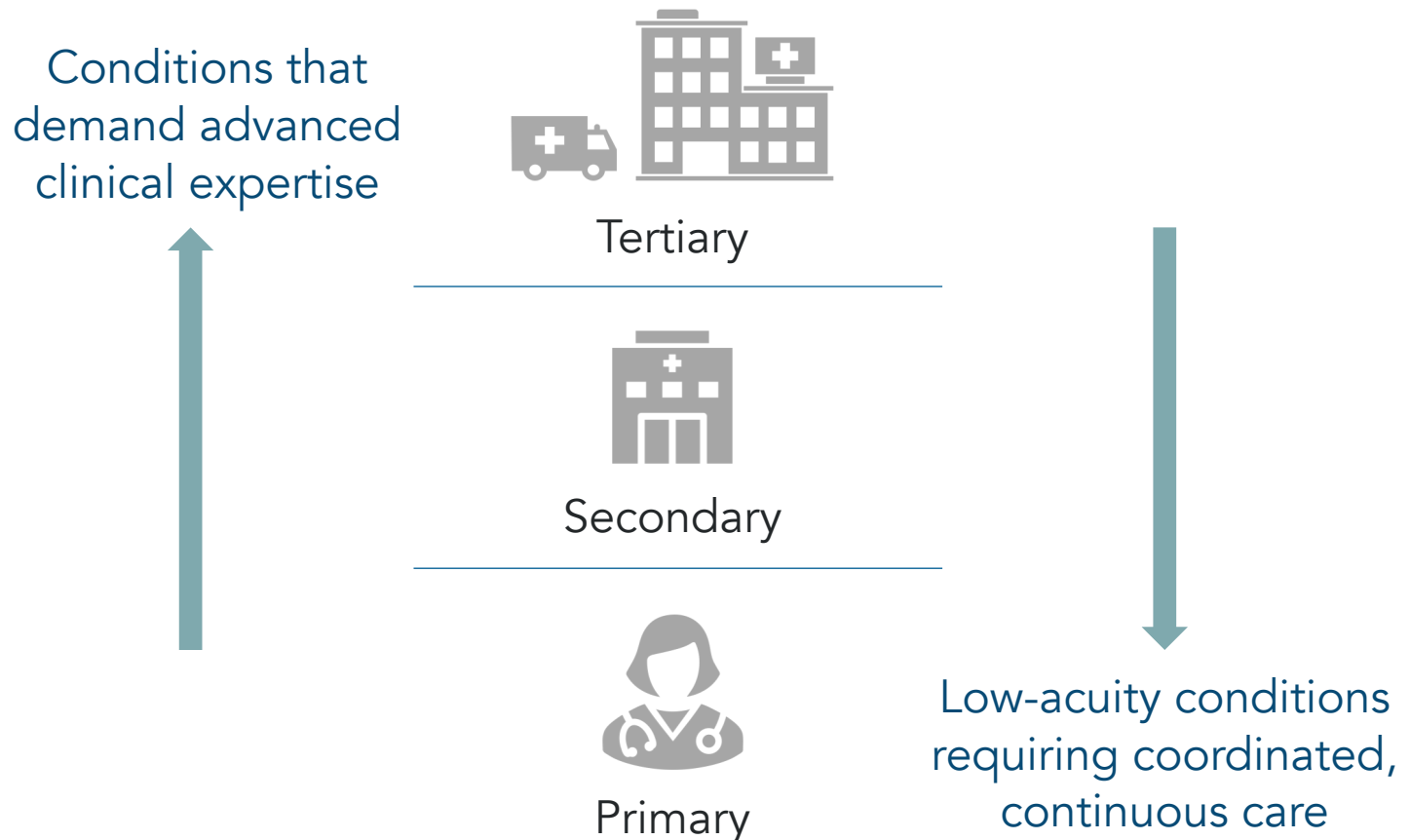


**48%** have a facility phone or short-wave radio available at all times

# Solutions



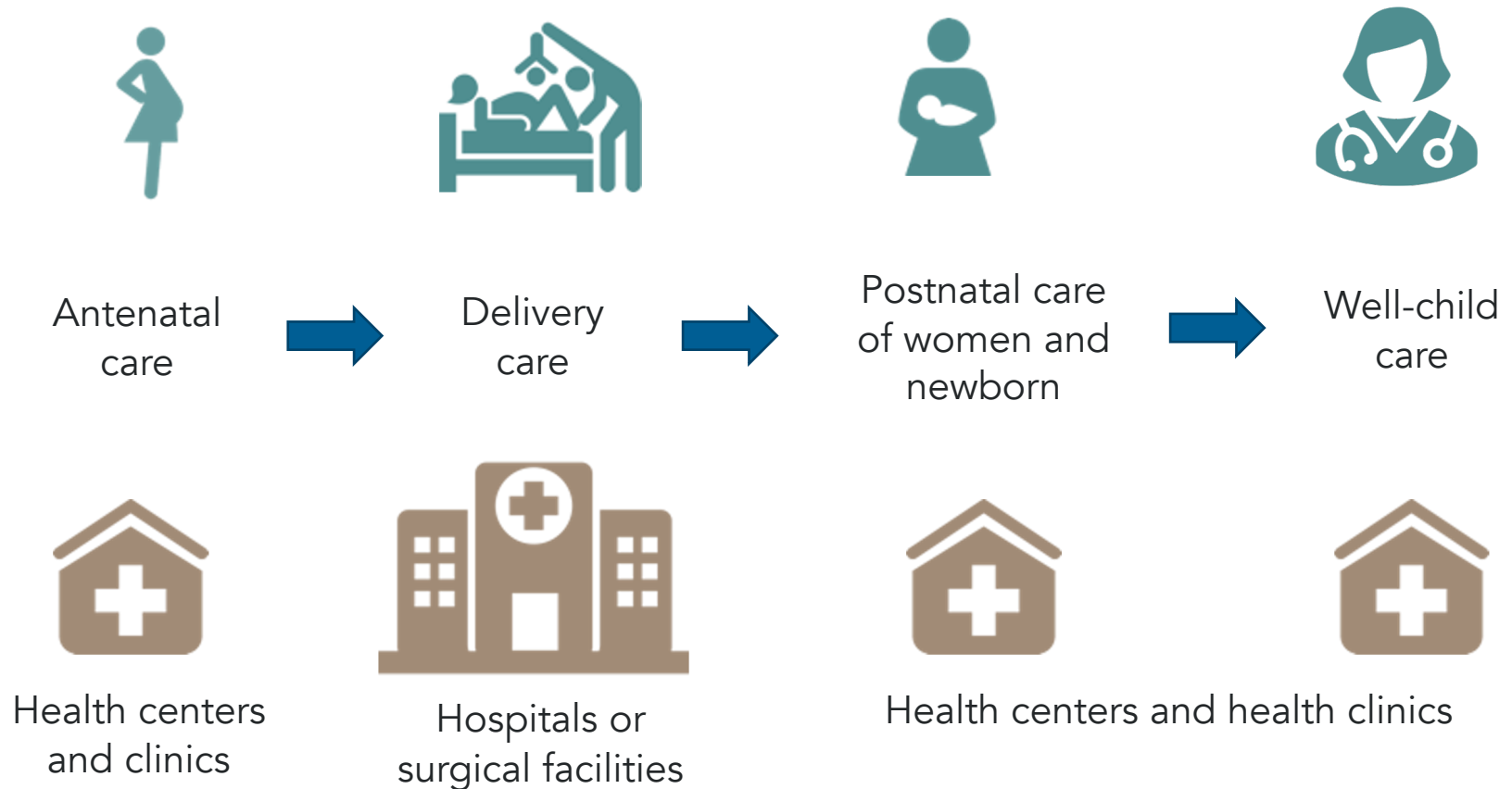
# Redesign health systems to maximize survival



# System redesign is needed because

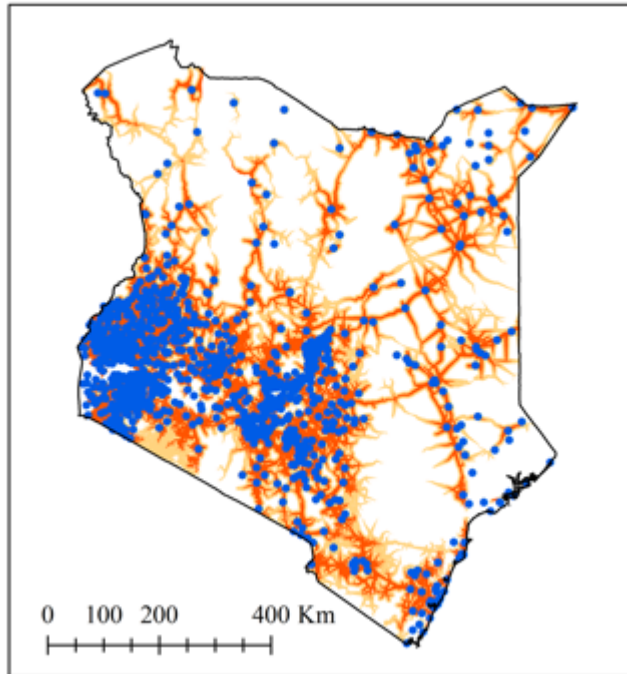


# Essential to connect services and tackle quality along continuum of care



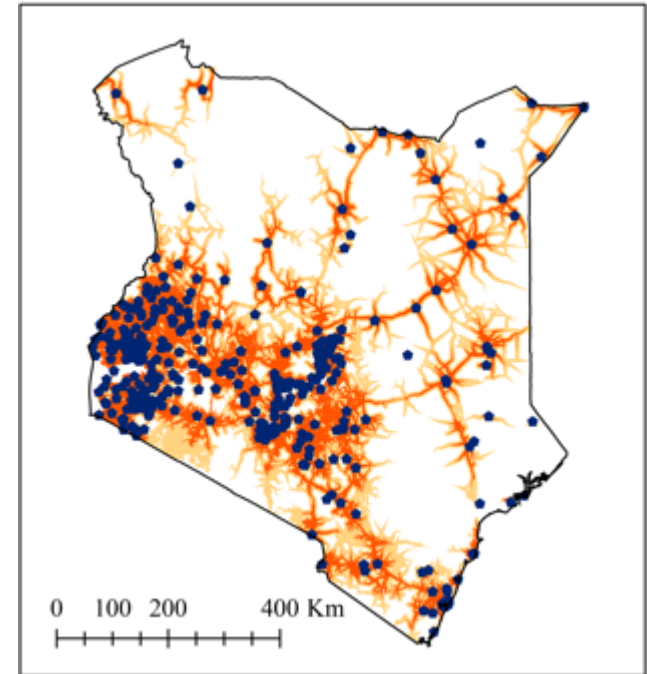
# Is system redesign geographically feasible? Kenya

Current scenario: all delivery facilities



Average quality: 0.42  
2 hour access: 92%

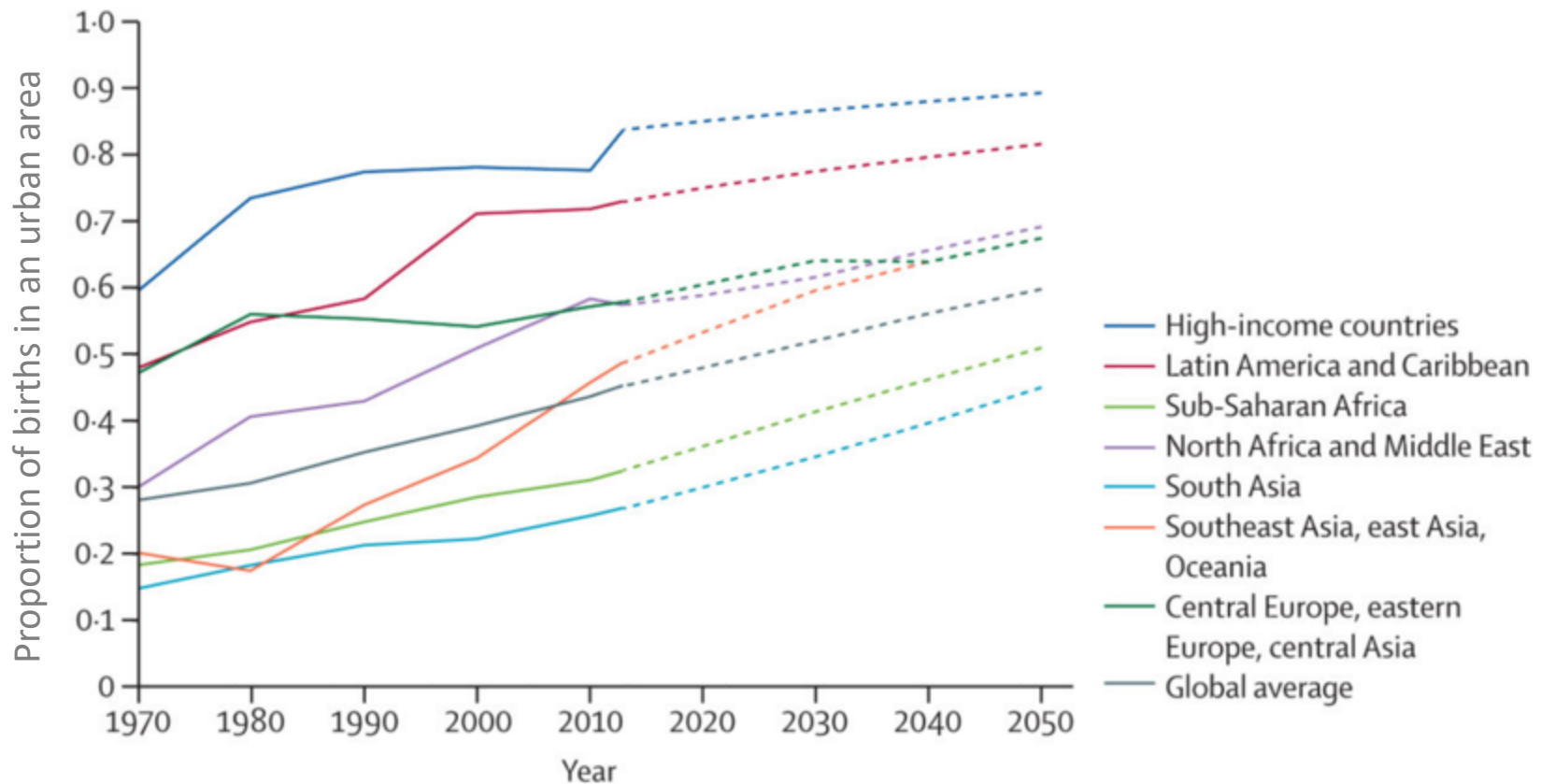
Future scenario: Hospitals



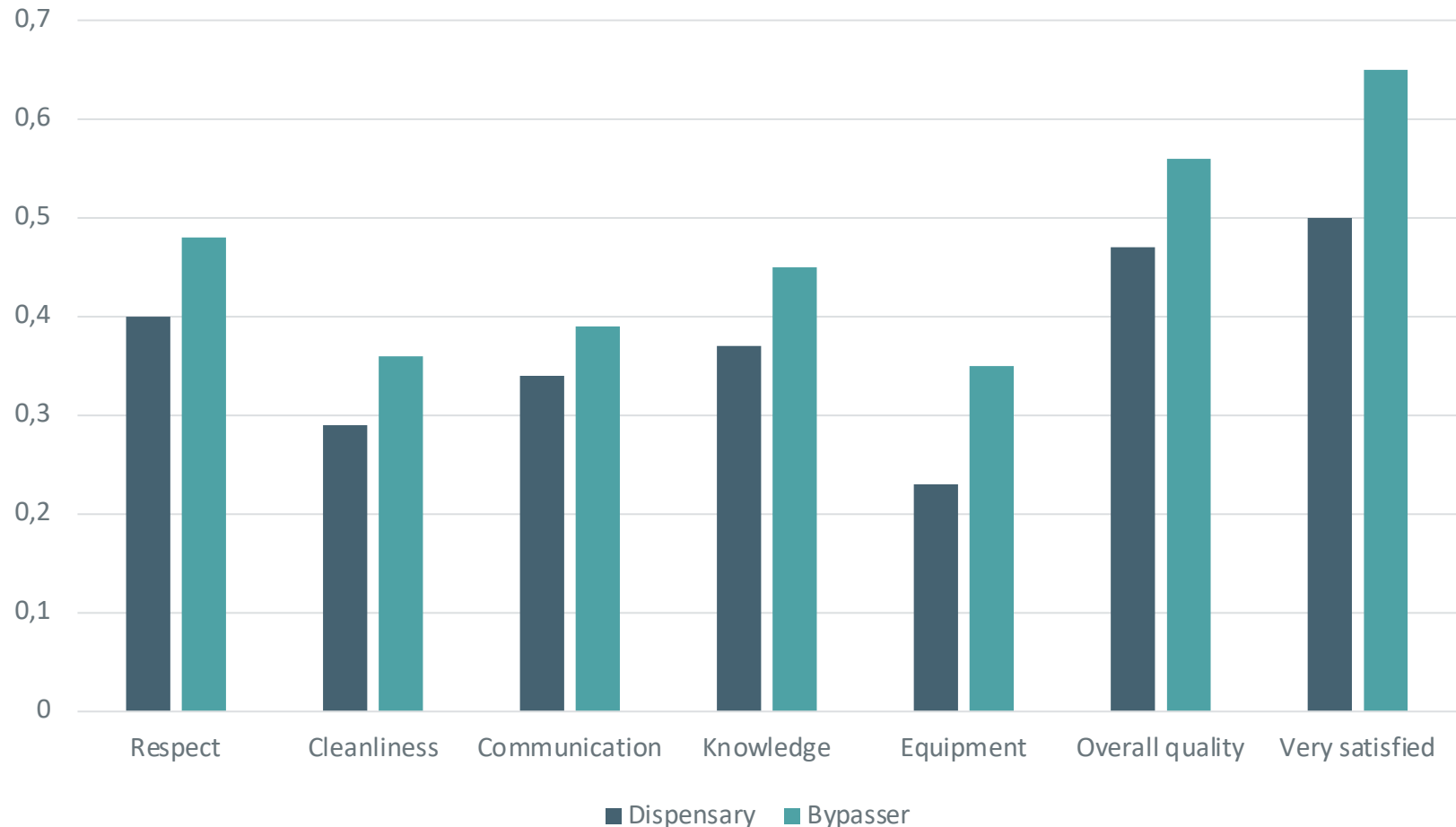
Average quality: 0.72  
2 hour access: 90%



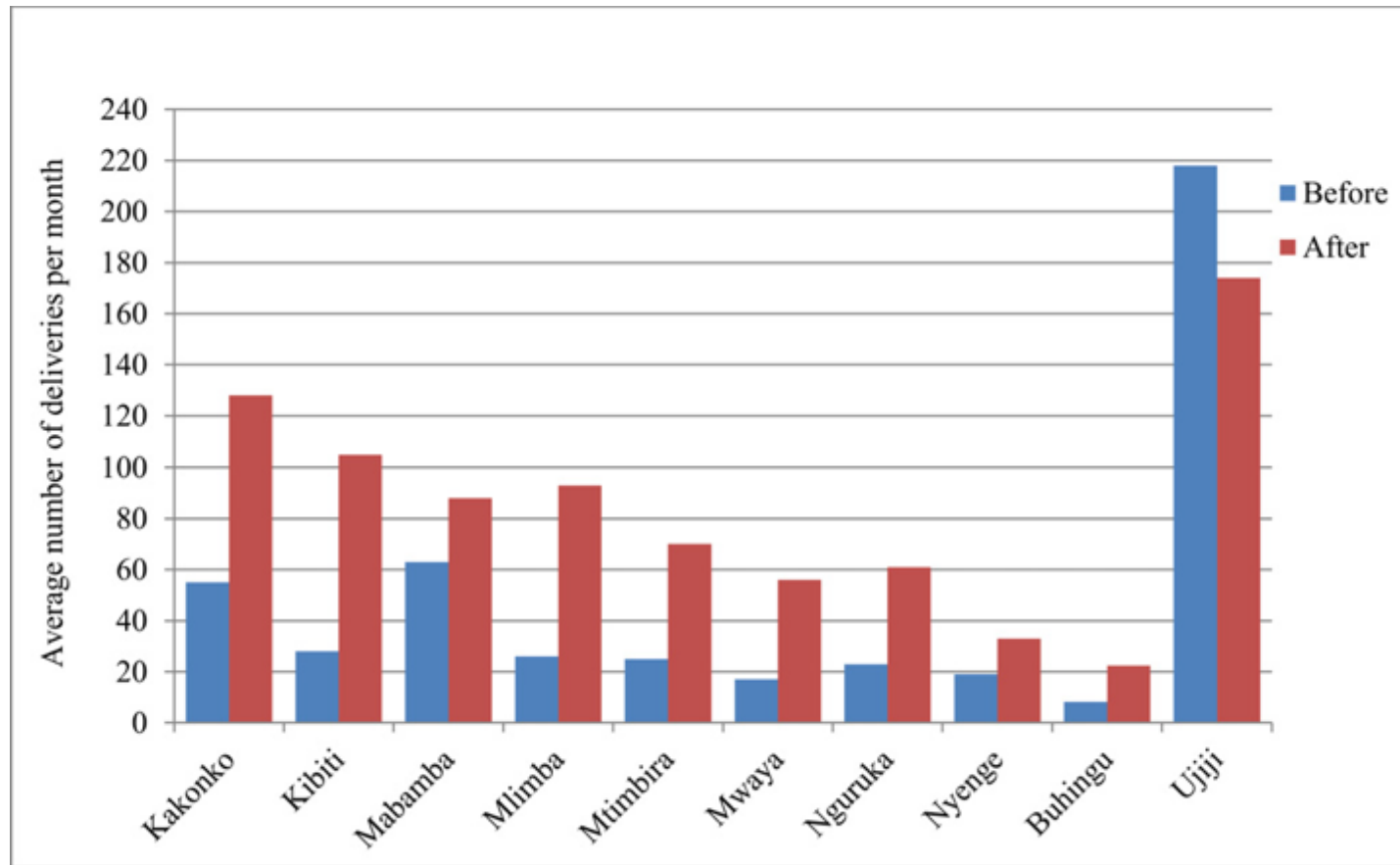
# Urbanization will further reduce distance barriers



# Will women travel to hospital? 4 in 10 bypassed nearby dispensary in Tanzania; reported better experience



# Women want to deliver in advanced facilities: adding Caesarian section more than doubled delivery volumes in health centers



Mean monthly deliveries before and after C/S

# Intentional health system redesign: context specific, user centered



## Improve hospitals

Expand capacity and improve quality

- Upgrade existing or add new facilities
- Targeted hospital quality improvement: hire advanced staff



## Boost primary care

Strengthen services they are suited to perform

- Enhance continuity and coordination of care
- Establish referral/counter referral



## Enable access

Support people in getting to the right level care

- Vouchers, ambulances and public private partnerships
- Improve key roads and bridges



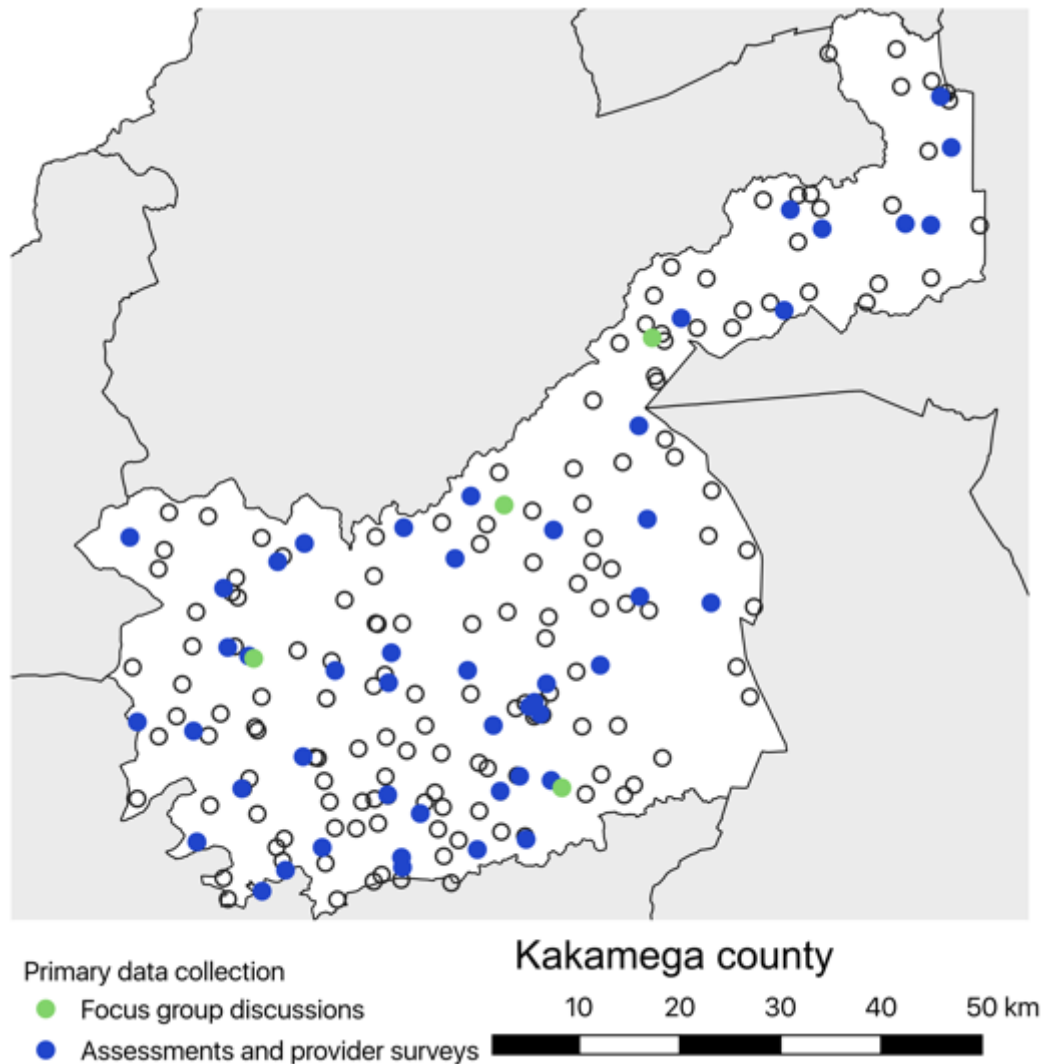
## Build demand

Generate demand for redesign

- Educate communities: campaigns, social media; influencers
- Provide incentives if needed
- Share success stories

Change policy 

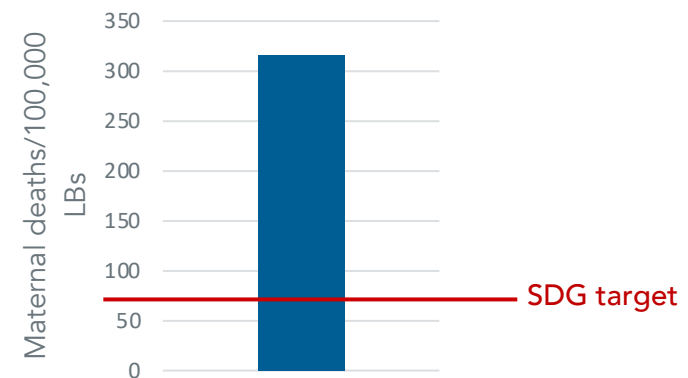
# Kenya example: Kakamega county



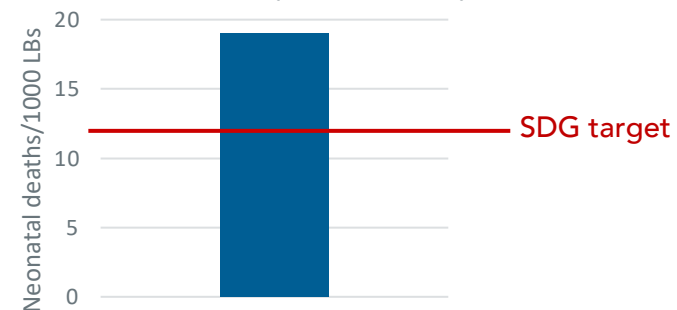
## County stats

~2M people population  
~72000 deliveries per year

MMR (UNFPA, 2014)

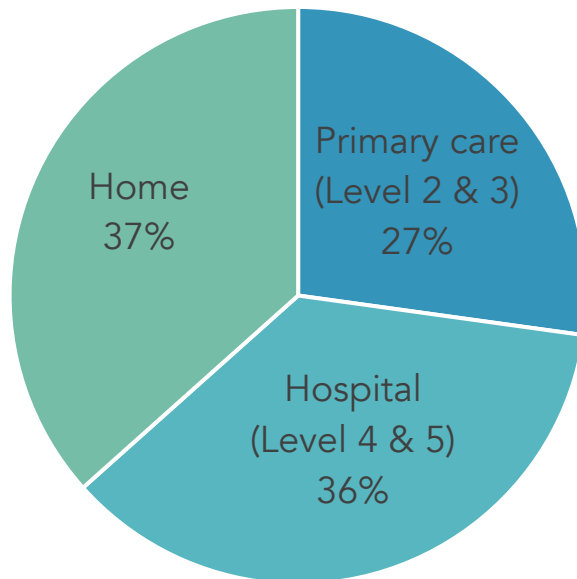


NMR (KDHS, 2014)



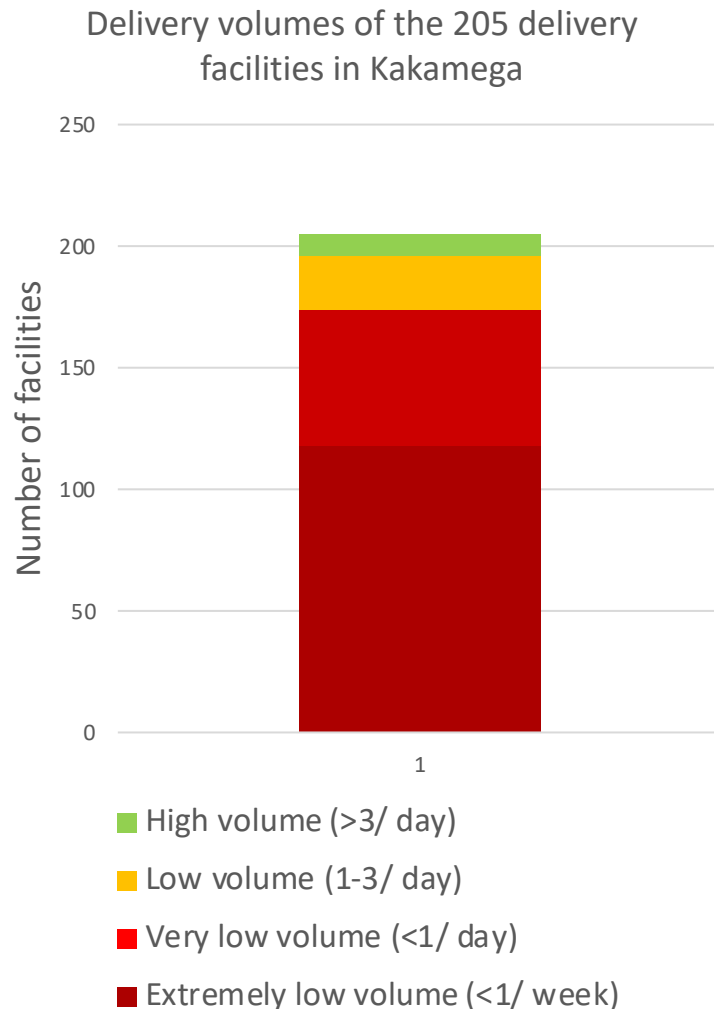
# Current model of care: nearly 1 in 3 women deliver in level 2&3 facilities

Distribution of 72,000 deliveries in Kakamega in 2018 (DHIS-2)



The goal of redesign would be to have all women give birth in hospitals, as occurs in most middle and all high-income countries

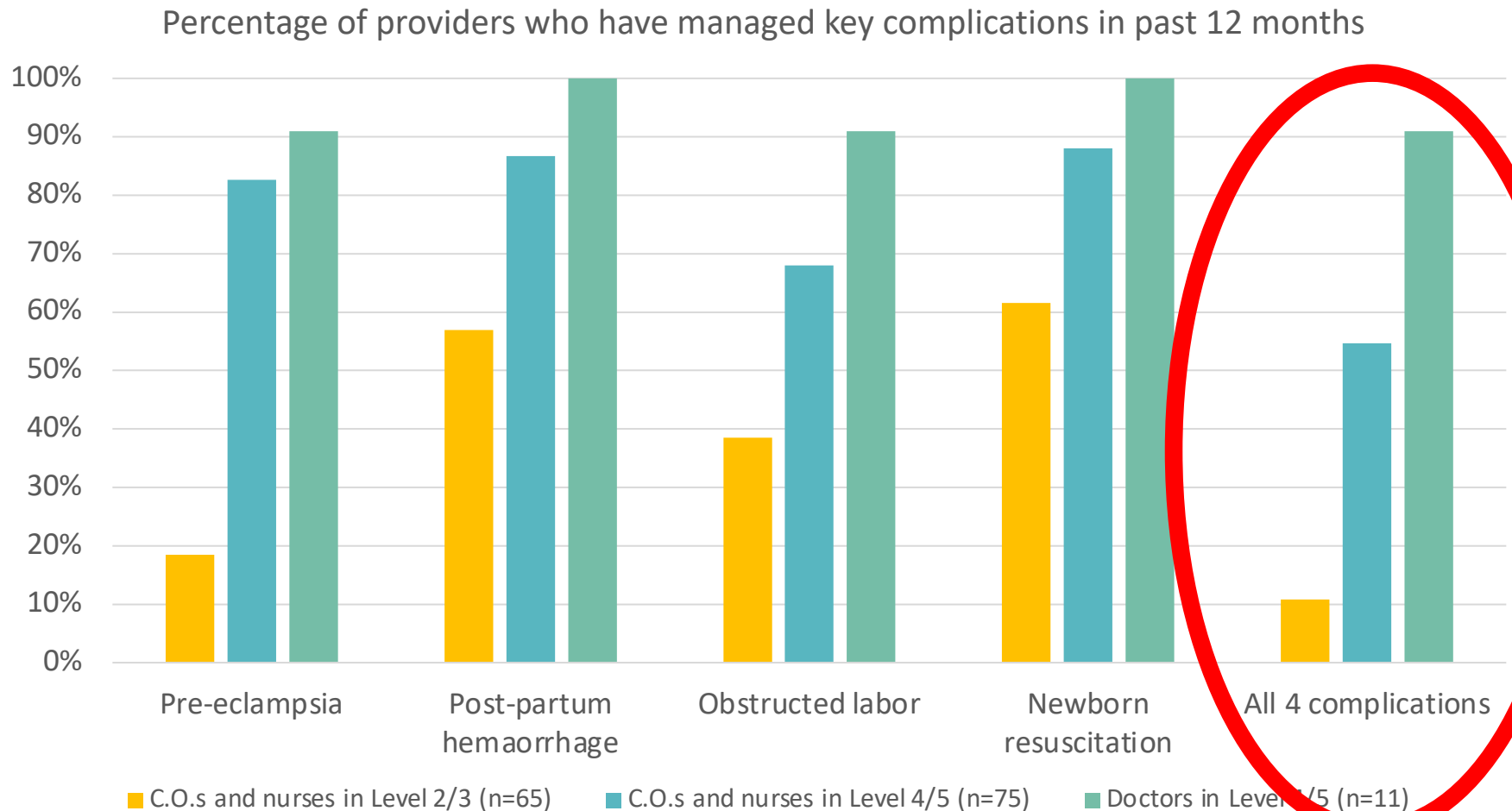
# Today in Kakemega 86% of facility deliveries are in **low volume clinics**



This is a problem because:

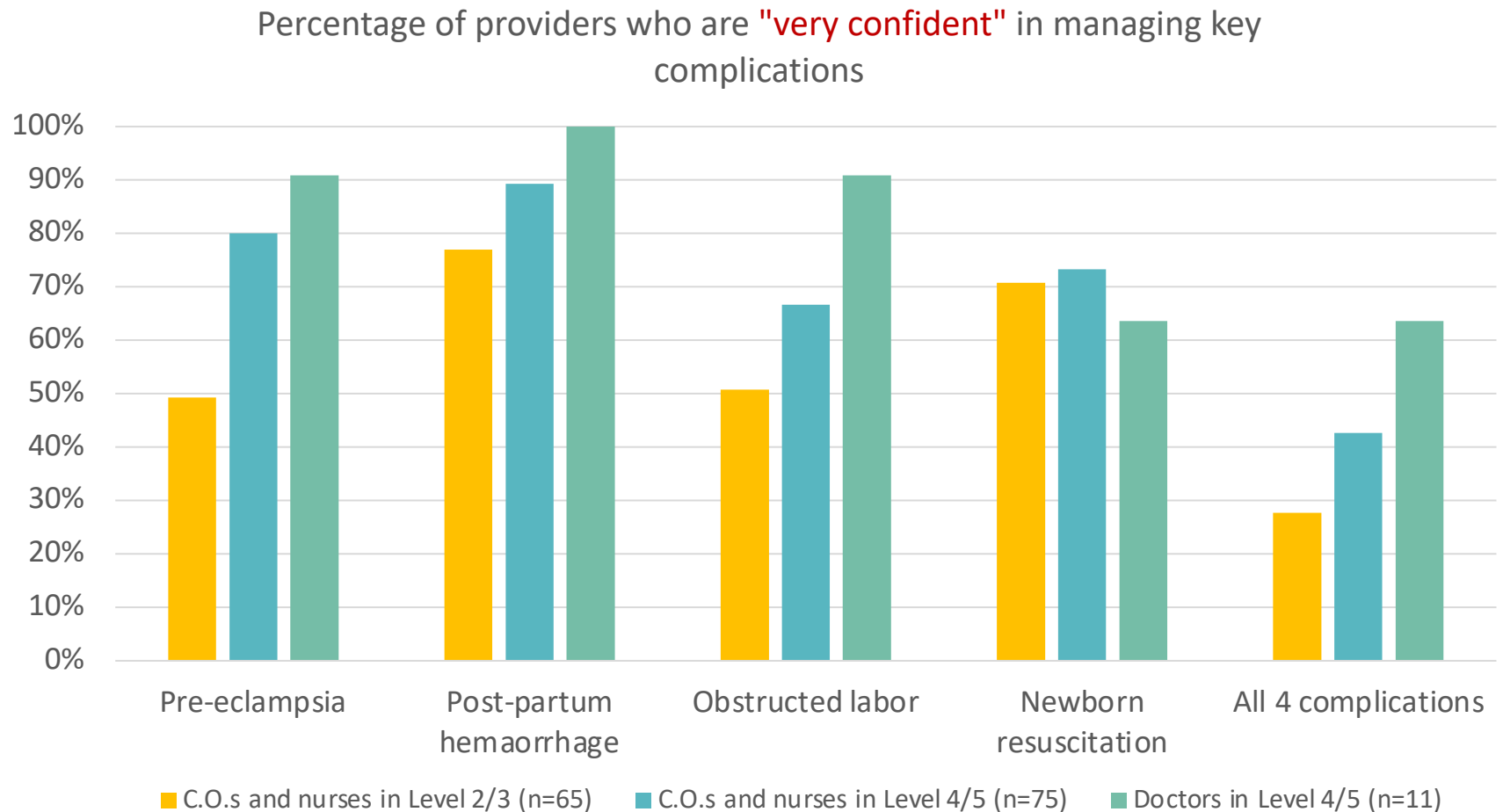
1. Staff and equipment are thinly distributed across many facilities- **nearly 9 in 10 delivery facilities conduct less than 1 delivery per day**
2. Staff in low volume clinics cannot retain emergency skills

# Providers in level 2/3 facilities lack experience in managing complications

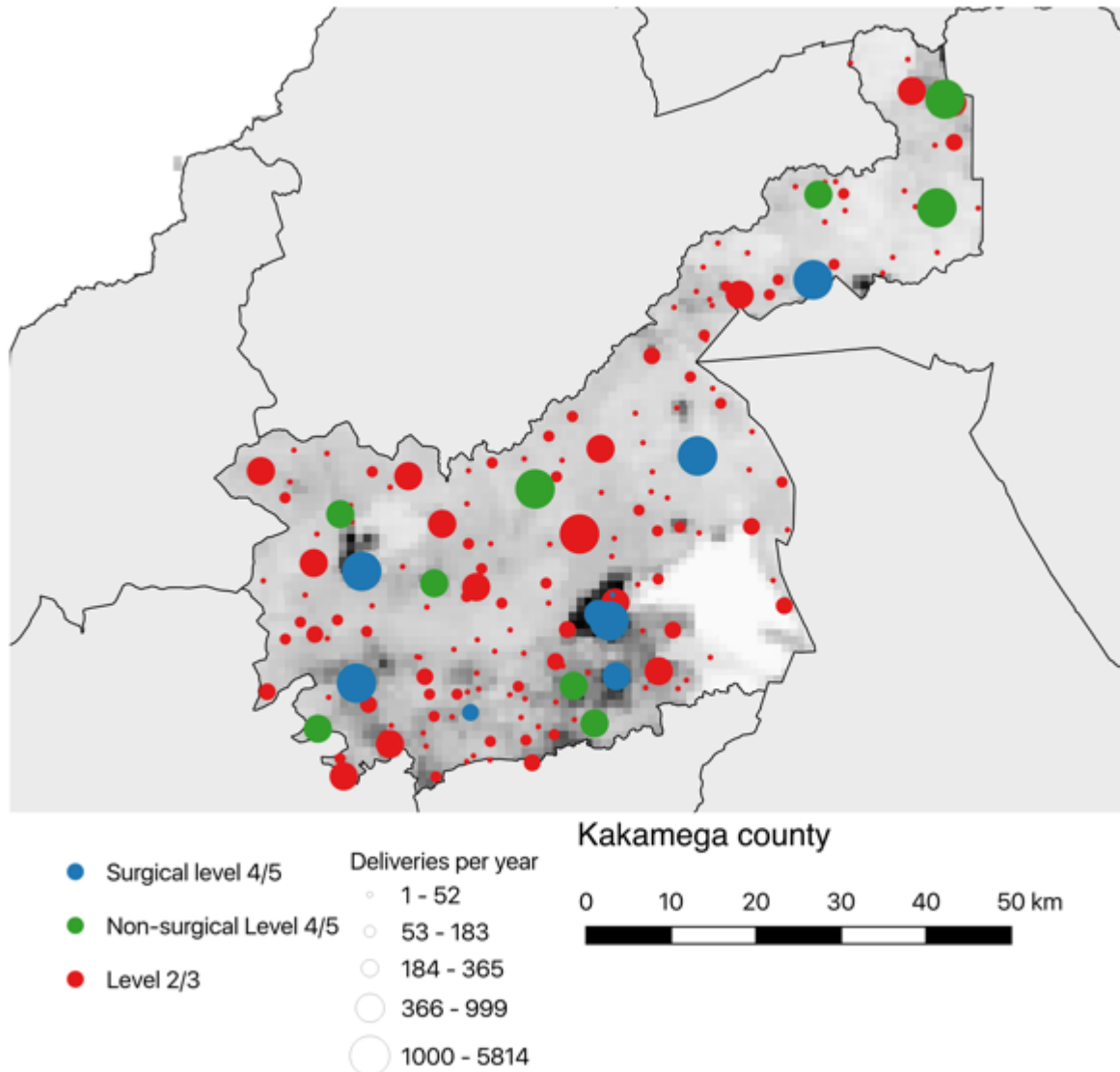




# ...and have lower confidence in their skills



# Level 4/5 facilities are well distributed across the county



# Nearly all women in Kakamega currently live within 1-hour of a Level 4/5 facility

% of women living within 1-hour of the 10 surgical facilities in Kakamega

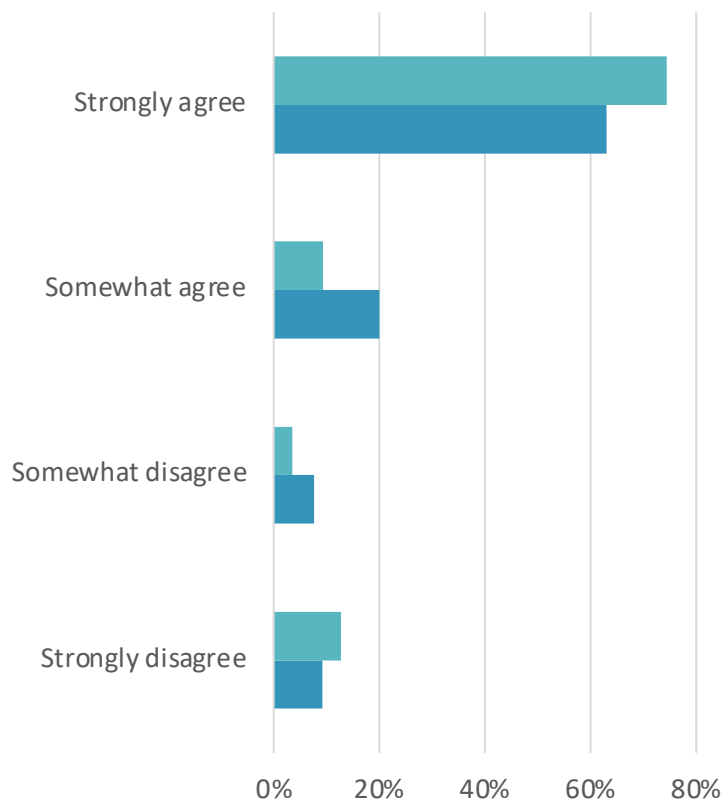
92%

% of women living within 1-hour of the 19 Level 4/5 facilities in Kakamega

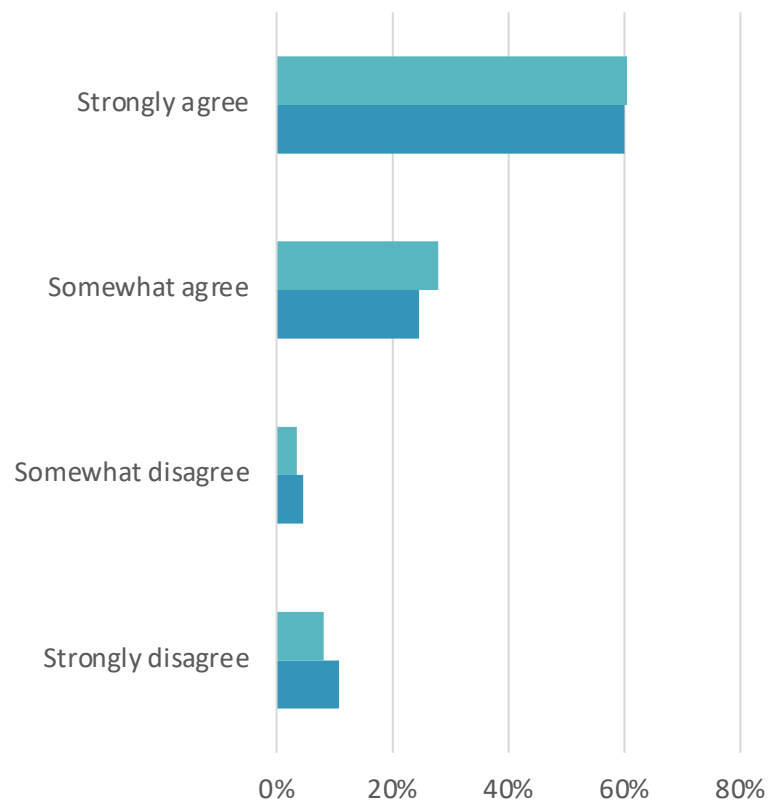
99%

# Strong support for redesign among health workers in both hospitals and primary care

Service delivery redesign can reduce maternal and newborn mortality more effectively than the current approach in Kakamega county



Service delivery redesign is feasible to implement in Kakamega County



■ Health providers in Level 4/5 (n=86)  
■ Health providers in Level 2/3 (n=65)

# The population is predisposed to facility deliveries...

*“When you deliver in the hospital you are more digital; you are not analogue. You are seen to be of high status, and people therefore want to deliver in the facility” 36-year-old with recent home delivery*

*“In a facility, if an operation is necessary it can be easily done... Also, women with HIV can be given medication to prevent [mother to child] transmission of the virus, which cannot be done at home.” 41-year-old grandmother*

## ...and are welcoming of service delivery redesign

*“You would have saved us; it would be very good. If this hospital is set up for delivery, then there would be no delays in accessing care” 37-year-old with a recent home delivery*

*“If that hospital has everything, then you know that you will not be referred to another facility. Every problem will be managed there.” 57-year-old TBA*

# Challenges: transportation availability and cost is a barrier to getting to hospital

*“I had my first born [in a facility] and I was treated very well. I had my next delivery at home because I went into labor in the night and the boda-boda [motorbike] I called could not come, so I delivered at home.” 20-year-old with recent home delivery*

*“I saw a woman dying with a TBA because we could not get a vehicle to transport her to Navakholo [a level 4 facility]. She had a placenta problem.” 49-year-old male community member*

*“If women think they will have a normal delivery, they would prefer to deliver at home because they would save on transportation.” 60-year-old male community member*

*“I may not be able to afford transportation if the place is far.”  
21-year-old nulliparous woman*

# Challenges: person-centered and respectful care and overcrowding

*“I was mistreated during one delivery, so I decided to deliver at home subsequently, where the TBA takes good care of us” 32-year-old with recent home delivery*

*“All of us understand the benefits of hospital delivery, but some of us fear going to the hospital because we would be abused and beaten.” 39-year-old with recent home delivery*

*“Health workers may be a challenge. The health provider may be careless due to overworking.” 39-year-old with recent home delivery*

# Challenges: knowledge gaps among health workers, including doctors and nurses in level 4/5

Average scores on a 60-item maternal and newborn care knowledge test (pass score: 80%)

54%

Clinical officers and nurses  
in Level 2/3 facilities

55%

Clinical officers and nurses  
in Level 4/5 facilities

68%

Doctors in Level 4/5  
facilities



# Redesign should be led locally, backed by research, and updated through learning

## Engage

- Assess interest and motivation for structural reform from local leaders

## Analyze

- Facility distribution, coverage, quality, management
- Utilization patterns and people's preference
- Road network and transportation options

## Design, implement, evaluate, adapt, scale

- Local leaders and users design relevant system model
- Evaluate impact on health, confidence, costs (selected settings)
- Build feedback and accountability channels; measure
- Adjust model through learning health system
- Adapt for other settings

# Context specific delivery site options



More beds in hospitals

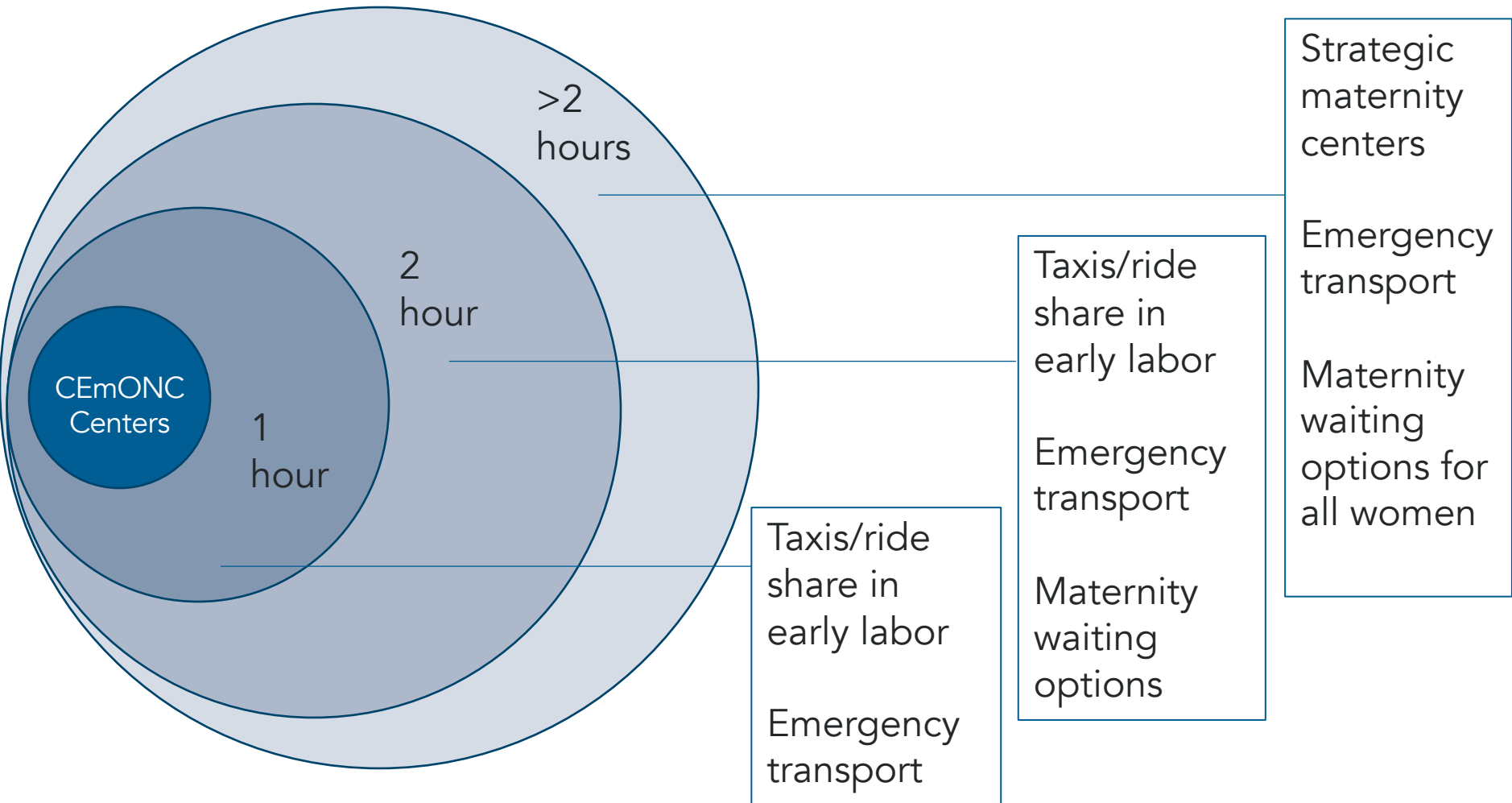


Adjacent birthing units



Linked network of  
maternity centers

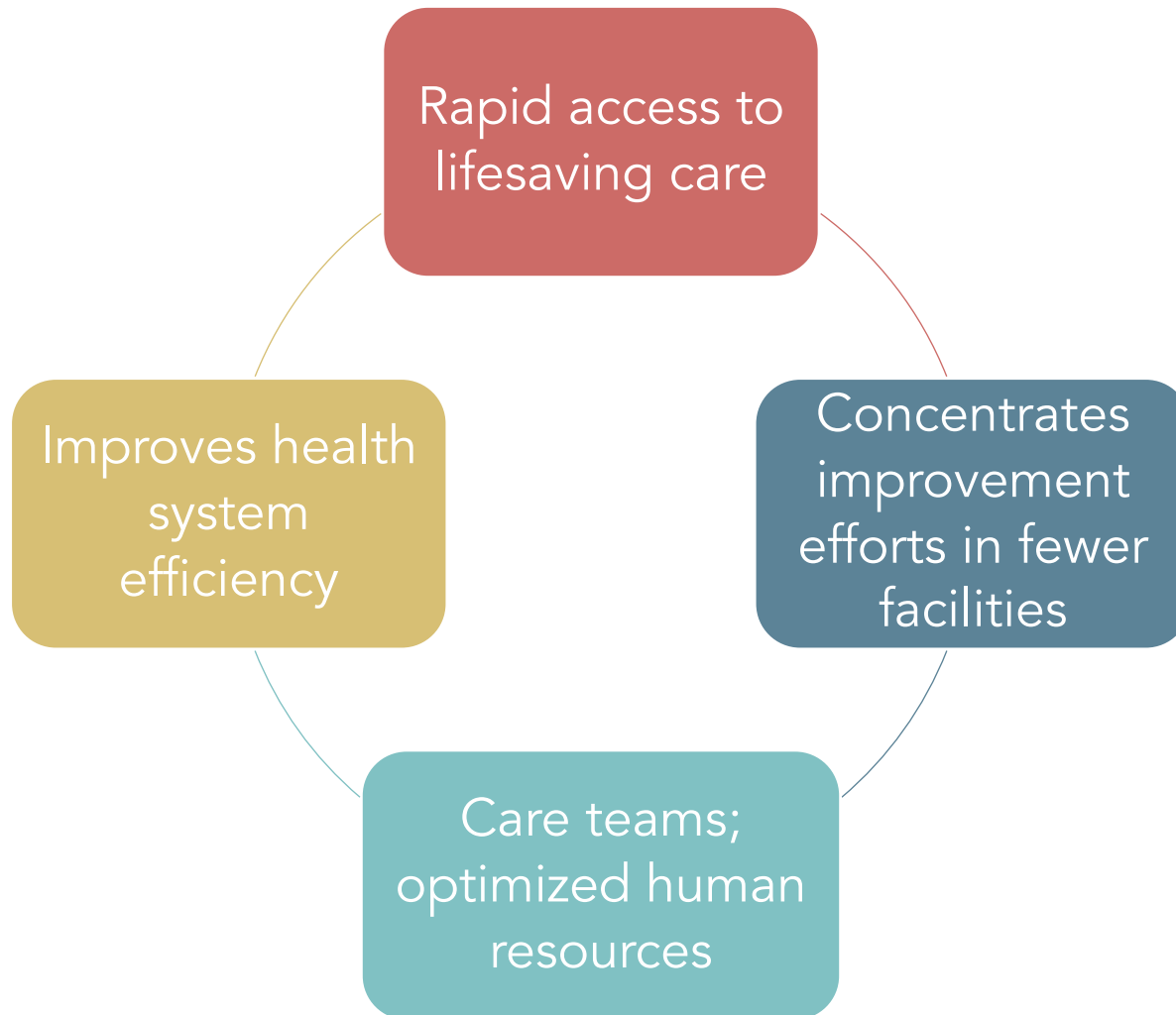
# Context specific access options



# Mitigating negative unintended consequences

- Overcrowding: planning and gradual shifts, using adjacent facilities
- Overmedicalization, excess C-sections, disrespect: midwifery led care, monitoring, supervision, quality reviews
- Inequities in access to hospital, financial hardship: targeted roads/bridges, focused subsidies, transport on-call
- Other: build emergent effects into evaluation and adjust as model evolves

# Health and system benefits of redesign



# Discussion