

STAKEHOLDER ENGAGEMENT AT A GLANCE

INTRODUCTION

Implemented over six sessions, the learning program aimed at equipping the Liaison officer with the knowledge and skills to expand consensus around the Investment Case as well as creating an avenue for intra-personal reflection and our interaction with other stakeholders. The learning agenda was premised on the belief that

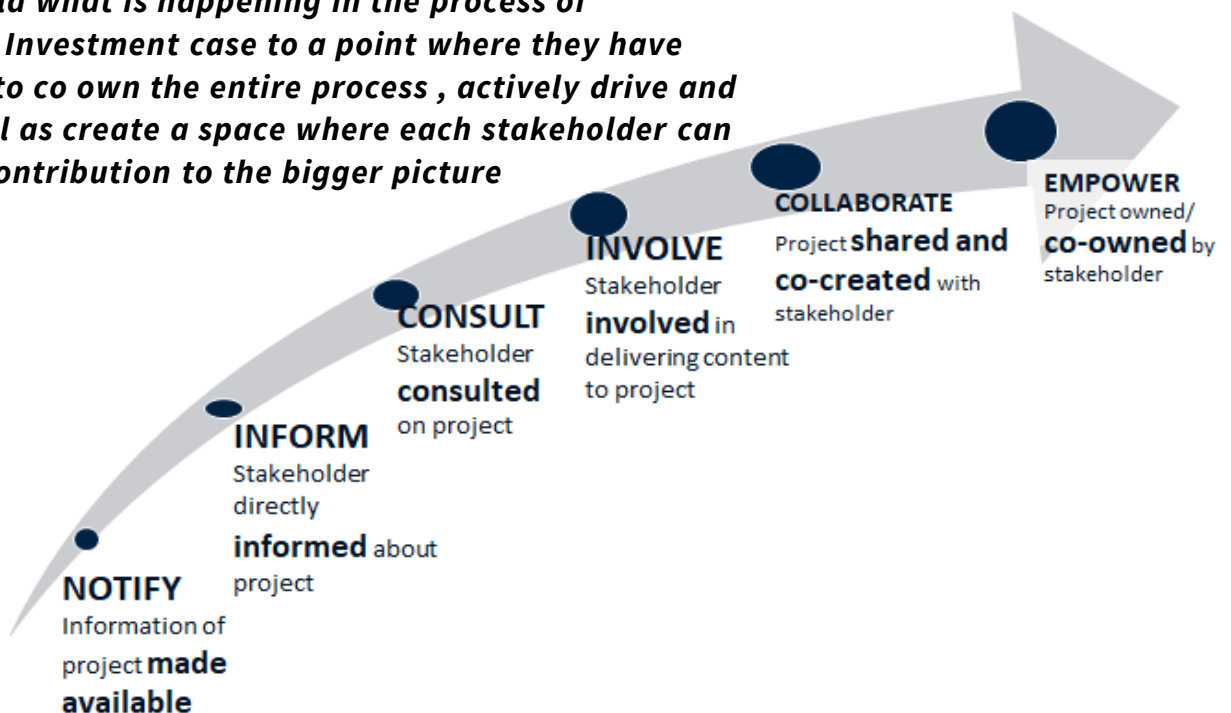
- There is need to be clear of what value or impact we are aiming to achieve and for whom and,
- The position of different stakeholders will affect our ability to deliver the desired impact

THEORETICAL PERSPECTIVE



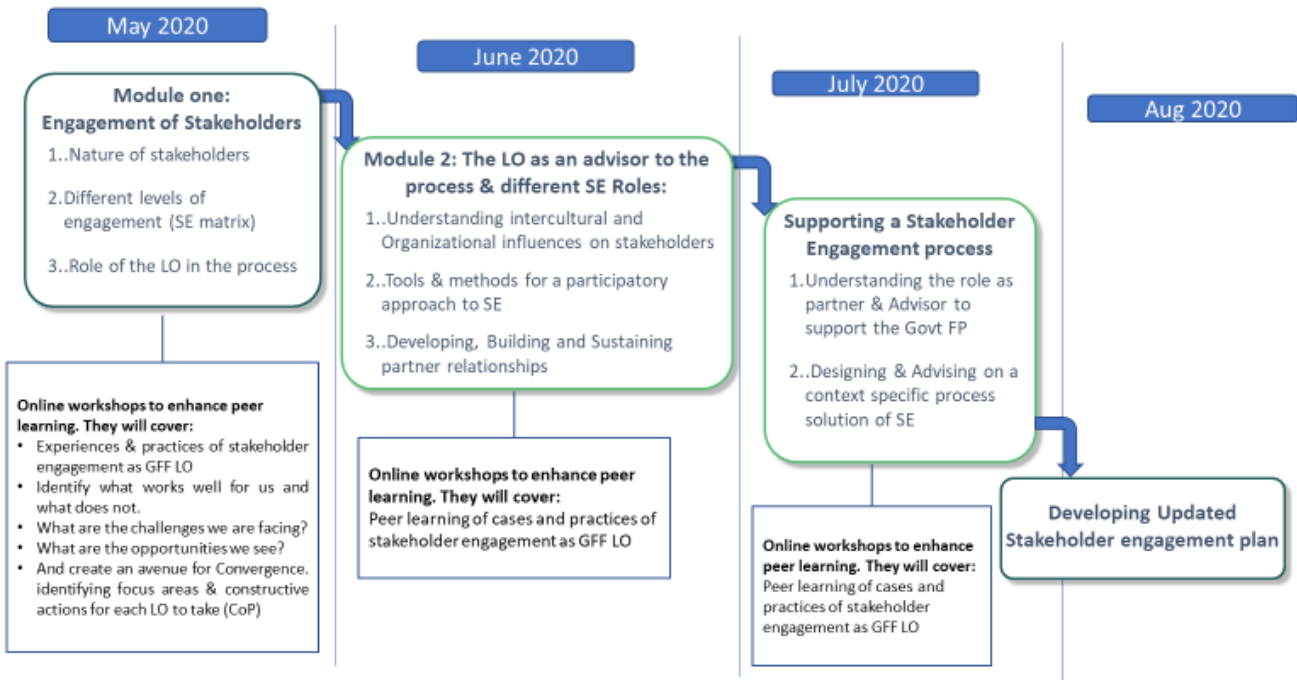
GOAL

The ultimate goal is to have majority of the stakeholders move from just being told what is happening in the process of implementing the Investment case to a point where they have been empowered to co own the entire process , actively drive and participate as well as create a space where each stakeholder can clearly see their contribution to the bigger picture



"I better understand my role as a consultant an advisor in the process of engaging stakeholders and that a lot of preparation has to go into planning the before, during and after engagements for it to be effective or most useful.."

STAKEHOLDER ENGAGEMENT WORKSHOP PROGRAM MAY – Aug 2020



Qualitative Reflection of the learning program

PROCESS

"Diffuser à l'avance les documents car les présentations sont trop rapides."

*Reviser la méthodologie et aller à l'essentiels avec des présentations plus concises.
Organiser des travaux de groupes entre les Officiers des Liaisons*

"Invite and engage ever participant deliberately by posing question as to what in their country opportunities, challenges and how did you cope , or you think could have coped better for better outcomes."

CONTENT

Améliorer la pédagogie pour que les messages soient plus digestes. La formation sur d'autres thématiques.

Permettre aux participants de parler de leur travail, difficultés et défis. Faire des exercices pratiques ou situationnelles même si c'est théorique.

"Maybe one-on-one sessions like what we initially did with Luis . That might be a lot to ask but I feel there might be experiences that people might feel more comfortable sharing one-on-one for support"

"A specific case review of each country on how they deal with partnership and what are the capacity gaps among the LOs."

APPLICATION

"The stakeholder engagement is a fluid process and keeping in mind the power and interest dynamics -one needs to strategies accordingly"

"For me it's to reflect on my influencing style when approaching situations and thinking about when it may be better to lean into the style that is less natural for me vs my normal way of operating"

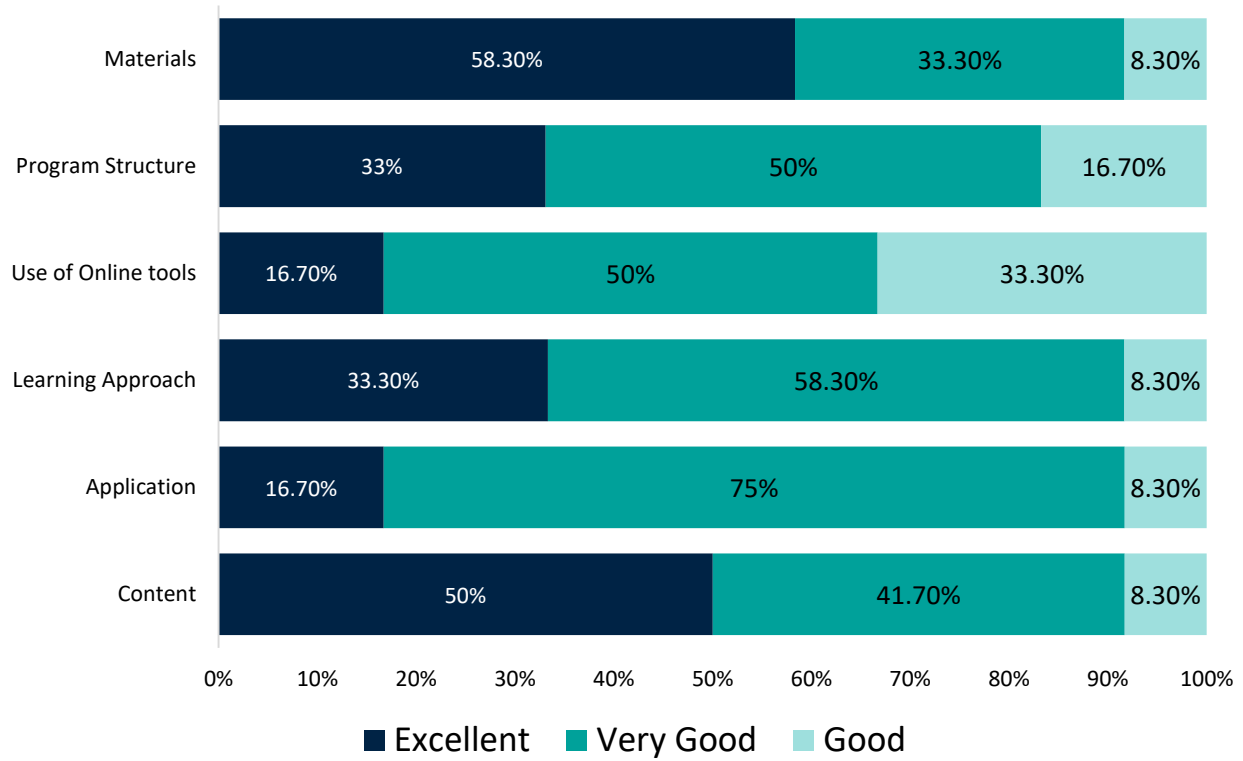
"Understanding and acknowledging the constant change of stakeholders and their influence in a project"

"Engagement is a complex process but there is a way to manage. With this workshop I will push the government to revise stakeholder guidelines.."

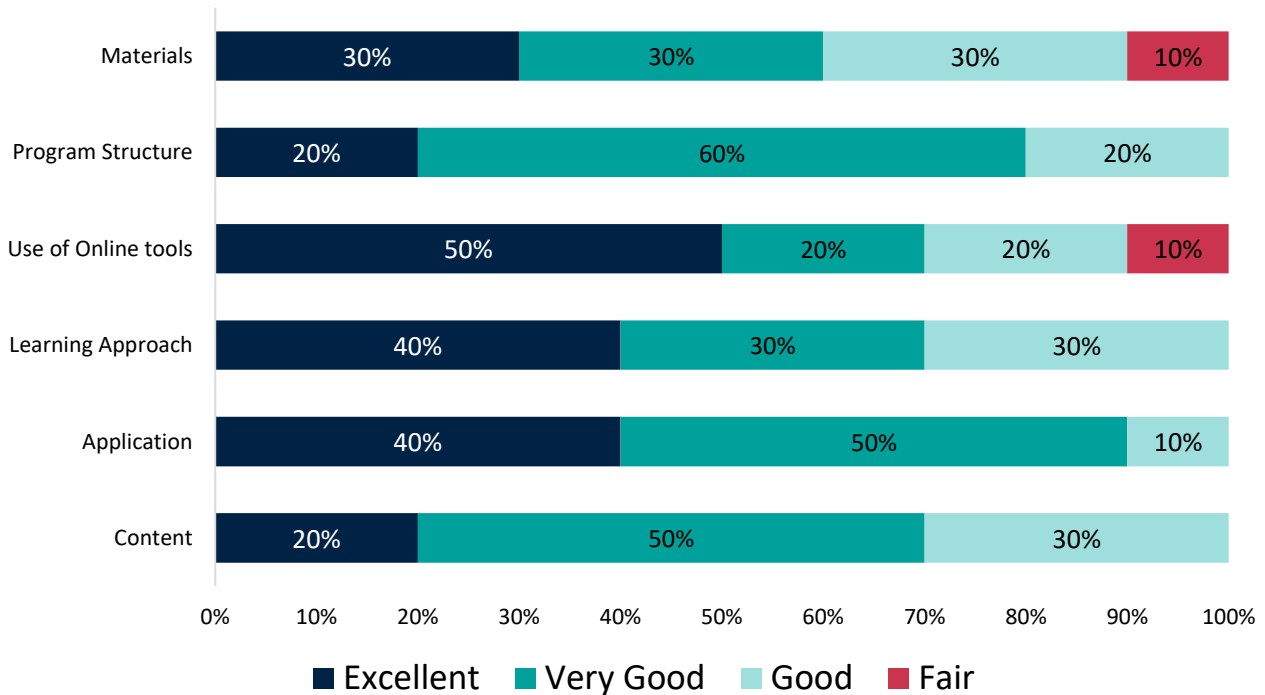
"Appreciate the fluidity and dynamics of stakeholder engagement, especially the fact that team players will come in and go out throughout the process and that you'll need to be fully prepared for that (and for potential curve balls)..."

Quantitative Reflection of the learning program

AngloPhone Team



Francophone Team



Overall, participants highly rated the outcome of the training